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Kilmory, Lochgilphead, PA31 8RT Tel: 01546 602127 Fax: 01546 604435 DX 599700 LOCHGILPHEAD 4 May 2016

NOTICE OF MEETING

A meeting of the MID ARGYLL, KINTYRE AND THE ISLANDS COMMUNITY PLANNING GROUP will be held in the LORN ROOM 2, ARGYLL AND BUTE HOSPITAL, LOCHGILPHEAD WITH VC FACILITIES AVAILABLE IN THE TRAINING ROOM, CAMPBELTOWN HOSPITAL, CAMPBELTOWN AND AUDIOLOGY, ISLAY HOSPITAL, ISLE OF ISLAY on WEDNESDAY, 11 MAY 2016 at 10:00 AM, which you are requested to attend.

BUSINESS

- 1. WELCOME AND APOLOGIES
- 2. DECLARATIONS OF INTEREST
- 3. MINUTES
 - (a) Mid Argyll, Kintyre and the Islands Community Planning Group held on 10 February 2016 (Pages 1 10)
 - (b) Mid Argyll Partnership (MAP) held on 27 April 2016 (Pages 11 16)
 - (c) Third Sector and Communities CPP Strategic Group held on 24 February 2016 (Pages 17 20)
- **4. STANDING ITEM: MANAGEMENT COMMITTEE UPDATE** (Pages 21 26) Report by Community Planning Manager
- 5. REVIEW OF SOA DELIVERY PLANS

Verbal update by Community Planning Officer

6. FEEDBACK FROM AREA COMMUNITY PLANNING GROUP MEMBERS SATISFACTION SURVEY (Pages 27 - 32)

Report by Community Governance Manager

7. ARGYLL AND BUTE YOUTH FORUMS

Presentation by Lochgilphead Youth Forum.

8. OUTCOME 1: THE ECONOMY IS DIVERSE AND THRIVING

- (a) Update on Economy TO FOLLOWUpdate by Highlands and the Islands Enterprise (HIE)
- (b) Economic Forum Update (Pages 33 52)Presentation by the Corporate Support Manager
- (c) Argyll and the Isles Activity Report (Pages 53 66)Annual Update by Visit Scotland
- (d) Shoreline Project, Bowmore (Pages 67 82)Presentation by Richard Heggie and Willie Inglis
- (e) Air Issues

 Discussion facilitated by Logan Air and NHS Highland

9. OUTCOME 5: PEOPLE LIVE ACTIVE, HEALTHIER AND INDEPENDENT LIVES

- (a) Standing Item: Health and Social Care Integration (Pages 83 86)
 Report by Head of Strategic Planning and Performance, Argyll and Bute HSCP
- (b) Health Improvement Team Annual Update (Pages 87 104)Report by Alison McGrory
- (c) Addiction Services in MAKI TO FOLLOWUpdate by ADP Coordinator
- (d) Health and Wellbeing Networks Update (Pages 105 106)Update by Antonia Baird, Health and Wellbeing Coordinator
- (e) Community Learning and Development (CLD) Partnership Plan Update (Pages 107 128)

Report by Executive Director of Community Services

10. THIRD SECTOR UPDATE (Pages 129 - 140)

Report by Argyll Third Sector Interface

11. PARTNER UPDATES

12. REVIEW OF OUTCOME 2 AND 6 - POTENTIAL AGENDA ITEMS

13. DATE OF NEXT MEETING

Discussion facilitated by the Area Governance Manager on items for inclusion on the Agenda for the next meeting.

Outcomes to be discussed:-

Outcome 2 (We have infrastructure that supports growth); and Outcome 6 (People live in safer and stronger communities)

MID ARGYLL, KINTYRE AND THE ISLANDS COMMUNITY PLANNING GROUP

Andy Buntin (Chair)

Councillor Rory Colville (Vice Chair)

Lorna Elliott, Community Governance Manager

Contact: Lynsey Innis, Senior Area Committee Assistant; Tel: 01546 604338



Public Document Pack Agenda Item 3a

MINUTES of MEETING of MID ARGYLL, KINTYRE AND THE ISLANDS COMMUNITY PLANNING GROUP held in the ROOM 2, COMMUNITY CENTRE, STEWART ROAD, CAMPBELTOWN, PA28 6AT WITH VC FACILITY AVAILABLE IN THE COUNCIL CHAMBERS, KILMORY AND THE CUSTOMER SERVICE POINT, BOWMORE, ISLE OF ISLAY on WEDNESDAY, 10 FEBRUARY 2016

Present: Andy Buntin (Chair)

Campbeltown: Shirley MacLeod, Area Governance Manager, Argyll and Bute Council

Councillor Robin Currie Councillor Rory Colville Councillor Donald MacMillan

Antonia Baird, Community Development Officer, Argyll and Bute Council

John Dreghorn, Locality Manager, Adult Services MAKI Margaret Wallace, Argyll and Bute Third Sector Interface Andrew Hemmings, Kintyre Crime Prevention Panel Eva MacDonald MBE, Kintyre Crime Prevention Panel

Kathryn Wilkie, Area Education Officer, Argyll and Bute Council

Donnie Cameron, NHS Highland

Colin Renfrew, Chief Executive, Fyne Homes Steve Byrne, Campbeltown Community Council Cathie Duncan, Campbeltown Community Council

Georgie Thomas, ALIEnergy

Mhairi Croll, Kintyre Youth Enquiry Services Phil Edwards, Kintyre Youth Enquiry Services Stuart King, Kintyre Youth Enquiry Services Jess Morkel, Kintyre Youth Enquiry Services

Mandy Robertson, Kintyre Youth Café Evelyn McLatchie, Kintyre Youth Café

Iona Reid, Kintyre Youth Café Tracy Chambers, Link Club

Lochgilphead: Lorna Elliott, Community Governance Manager, Argyll and Bute Council

Sgt Lana Stewart, Police Scotland

Jim Devaney, Group Manager, Scottish Fire and Rescue Service

lain Ritchie, North Knapdale Community Council

Bowmore: Petra Pearce, Argyll and Bute Third Sector Interface

1. WELCOME AND APOLOGIES

The Chair welcomed everyone to the meeting and general introductions were made.

Apologies for absence were intimated by:-

Jeanie Holles, Community Learning Development Alison Hay, Mid Argyll Chamber of Commerce Dave Kent, South Knapdale Community Council Margaret Pratt, West Kintyre Community Council Jean-Mary Knowles, Islay and Jura Transport Forum

Roy Bogle, Logan Air

Darlene Russell, Argyll College

Councillor Sandy Taylor

2. DECLARATIONS OF INTEREST

There were no declarations of interest intimated.

3. MINUTES

(a) Mid Argyll, Kintrye and the Islands Community Planning Group held on 11 November 2015

The Minute of the meeting of the Mid Argyll, Kintyre and the Islands Community Planning Group held on 11 November 2016 was approved as a true record.

(b) Mid Argyll Partnership (MAP) held on 27 January 2016 (for noting)

The group agreed to note the Minute of the Mid Argyll Partnership (MAP) held on 27 January 2016.

(c) Third Sector and Communities CPP Strategic Group held on 24 November 2015 (for noting)

The group agreed to note the minute of the Third Sector and Communities CPP Strategic Group held on 24 November 2015.

4. STANDING ITEM: MANAGEMENT COMMITTEE UPDATE

The group considered a report outlining the response by the CPP Management Committee to key matters highlighted by the Area CPG's at their meetings in November 2015. The report provided further information on the commitments of the CPP in relation to consultation processes; consistency of approaches in how items are included within SOA:Locals and the Community Led Initiatives appendices; the inclusion of young people and agenda items relating to issues for them at all meetings; the "island proofing" of the SOA Delivery Plans; the review of the criteria of the Integrated Care Funding and the progress of the involvement of Scottish Water in community planning processes in recognition of their key role in providing/developing/improving local infrastructure.

Discussion took place in respect of the Shoreline Project, Bowmore, and the inclusion of young people and agenda items relating to issues for them. The Area Governance Manager agreed to issue invites to the Argyll and Bute Youth Forum and work with the Council's Area Education Officer to create a timetable for attendance for representatives from local schools dependant on the area in which the meeting is being held.

Decision:

The group agreed to:

- 1. note the response set out in section 4 of the report, to issues raised by Area Community Planning Groups and
- 2. request that the Area Governance Manager, Shirley MacLeod, take any further comment to the CPP's Management Committee meeting on 24 March 2016.

(Ref: Report by Community Planning Manager, dated 10 February 2016, submitted.)

5. REVIEW OF SOA DELIVERY PLANS

The group considered a report providing an update on the review of the SOA Delivery Plans. Members of the group noted how the current delivery plans were submitted to the Scottish Government in June 2014 and the Management Committee agreed to review these after October 2015. Further information in relation to the process for review was given with Members noting that a revised set of SOA Delivery Plans, one for each of the six outcomes, would come to the Area Community Planning Group meetings in May 2016. The SOA:Locals would then be developed and the Area Community Planning Group chairs would be invited to a meeting to explore options to develop the SOA:Locals.

Decision:

The group agreed:-

- 1. To note the progress to date;
- 2. to note that the revised delivery plans will be brought to the May meeting of the Area Community Planning Group; and
- 3. to note that the revision of the SOA:Local will commence thereafter.

(Ref: Report by Community Planning Manager, dated 10 February 2016, submitted.)

Due to issues with the video conferencing and lync facilities, participants in both the Council Chambers, Kilmory, Lochgilphead and the Customer Service Point, Bowmore, Islay left the meeting after discussion of agenda item 5 (Review of SOA Delivery Plans). The group requested that their dissatisfaction at the quality of the facilities be recorded.

6. REVIEW OF TERMS OF REFERENCE FOR AREA COMMUNITY PLANNING GROUPS

The group gave consideration to a report providing information relating to the implementation of the current Terms of Reference and the revised ways of working which have now been in operation for a period if one year.

Decision:

The group agreed that the current Terms of Reference and Revised Ways of Working should continue for further period of one year.

(Ref: Report by Area Governance Manager, dated 10 February 2016, submitted.)

7. OUTCOME 3: EDUCATION, SKILLS AND TRAINING MAXIMISES OPPORTUNITIES FOR ALL

(a) Community Learning and Development (CLD) Partnership

The group gave consideration to a report providing information on the progress of the work carried out by the Argyll and Bute Strategic CLD Partnership with the publication of a web based Community Learning and Development (CLD) Plan. Members of the group noted that the basic duties and responsibilities of the Strategic Guidance for CLD, and its associated legislation, have been fulfilled up to the present time, however that continuing monitoring and input from partners, communities and other stakeholders should ensure that the learning needs of the community, and of its vulnerable groupings in particular, continue to be addressed effectively.

Decision:

The group agreed to note the contents of the report and further noted that a more detailed report on this matter will be tabled for consideration at the May 2016 meeting of the CPG.

(Ref: Report by Executive Director of Community Services, dated 10 February 2016.)

(b) Education Standards and Quality

The group gave consideration to a report outlining the progress being made within Education in Argyll and Bute. Particular successes were highlighted within the report, these included an increase in positive destination figures, with particular reference being made to Tarbert Academy who had achieved a success rate of 100% and had been noted nationally and Campbeltown Grammar School who had a success rate of 95.5%. Members noted the next steps in the continuing work with schools to focus on raising attainment and achievement for all pupils and the development of leadership at all levels.

Discussion took place in respect of the active play and book bug sessions being offered by the Early Years Service and the positive impact on literacy and attainment on youngsters. Further discussion was had in relation to the second language initiative in primary schools, with the Area Education Officer agreeing to provide further information to Councillor Currie relating specifically to Gaelic areas.

Decision:

The group agreed to:-

1. note the continuing progress made in relation to Education within

Argyll and Bute; and

2. note the commitment of staff and the success and achievements of children and young people.

(Ref: Report by Executive Director of Community Services, dated 10 February 2016, submitted.)

8. OUTCOME 4: CHILDREN AND YOUNG PEOPLE HAVE THE BEST POSSIBLE START

(a) Kintyre Youth Enquiry Service

The group gave consideration to a report by Kintyre Youth Enquiry Services (KYES). Mhairi Croll introduced the Service and the young representatives, Stuart King and Jess Morkel who gave a short presentation on the aims and objectives of the service and the different ways in which the Service supports young people between the ages of 12 to 25 in the Kintyre and Islay area. Stuart and Jess spoke of the recreational and sporting activities available in the area and provided information on how sport has the power to contribute to relationship building as well as improving health. They advised of the social advantages of taking part in outdoor activities as well as the enhancement of interpersonal skills. Stuart and Jess outlined plans for a future exchange programme with a school in Glasgow and an outdoor adventure weekend at Benmore Education Centre.

Discussion took place in respect of the job club; life skills class and the thematic drop-in sessions all on offer through the service.

The Chair thanked both Stuart and Jess for the information provided and congratulated Kintyre Youth Enquiry Service on the wide range of services provided.

Decision:

The group agreed to note the contents of the report and the presentation.

(Ref: Report by Kintyre Youth Enquiry Service, dated 10 February 2016, submitted.)

(b) Kintyre Youth Cafe, incorporating Kintyre Young Carers' Project

The group gave consideration to a report by the Kintyre Youth Café incorporating Kintyre Young Carers's Project. Mandy Robertson introduced the Service and the two young representatives, Evelyn McLatchie and Iona Reid who gave a short presentation on the "Choices for Life" project currently being taken forward by the group in partnership with Police Scotland, Education, Health, Young Scot and Youth Services. They advised that the aim of the project was to provide information to third and fourth year pupils in an attempt to raise awareness of the effects

smoking, drugs and alcohol, online safety and negative peer pressure can have. Evelyn and Iona spoke of the interaction between Lochgilphead Joint Campus, Tarbert Academy and Campbeltown Grammar School in driving forward the project, targeting "legal highs" which it is hoped will soon be rolled out to schools throughout Argyll and Bute.

Discussion in relation to the reduction in youth offending was had with Ms Robertson advising that in the last quarter youth offending has remained static while motoring offences in young people have increased. She advised that the Service was currently working with Police Scotland to provide education in this regard.

The Chair thanked Ms Robertson, Evelyn and Iona for the information provided and congratulated Kintyre Youth Café, incorporating Kintyre Young Carers Project for the service that they offer in the Kintyre area.

Decision:

The group agreed to note the contents of the report and the presentation.

(Ref: Report by Kintyre Youth Café, incorporating Kintyre Young Carers' Project, dated 10 February 2016, submitted.)

9. OUTCOME 2: WE HAVE INFRASTRUCTURE THAT SUPPORTS SUSTAINABLE GROWTH

(a) Air Issues

The group gave consideration to a report highlighting the concerns raised regarding the commercial air service operated by Loganair between Islay and Glasgow. Members of the group noted that the capacity of air services and cost of fares are commercial matters for Loganair.

The group were concerned by the lack of attendance from Loganair and discussed the possibility of inviting Mr Bogle to the next meeting of the group to provide further details in relation to the issues previously outlined and to further issues related to the Patient Transport Scheme, which is currently under review. The Area Governance Manager advised that Mr Bogle had provided a key facts document, that outlined a number of points raised previously. She advised that she was unsure as to whether Mr Bogle intended this to be circulated to the wider group, but that she would check with him and if appropriate would forward to the group by email for information.

Further discussion took place in respect of the possible knock on effects to the NHS as a direct result of the service run by Loganair being delayed, and similar issues arising in the Kintyre area also. The Locality Manager advised that there was a clause within the Patient Transport Policy which allowed GP's to make a decision on how best to transport patients. He

further advised that he was unaware of the impact on the Kintyre area but would raise this with Maimie Thompson, Head of Public Relations and Engagement for NHS Highland, at their next meeting.

Decision:

The group agreed:

- 1. to note the contents of the report; and
- requested that Loganair be invited to the next meeting of the ACPG meeting in May to facilitate further discussion on air fares, service issues and the Patient Transport Scheme and requested that Maimie Thompson, Head of Public Relations and Engagement for NHS Highland also be invited to the May meeting to discuss the review of the Patient Transport Scheme.

(Ref: Report by Executive Director of Development and Infrastructure Services, dated 10 February 2016, submitted.)

10. OUTCOME 5: PEOPLE LIVE ACTIVE, HEALTHIER AND INDEPENDENT LIVES

(a) Standing Item: Health and Social Care Integration

The group considered a report providing an update on progress on the actions undertaken to establish the Argyll and Bute Health and Social Care Partnership since its last meeting. The report highlighted the operating arrangements of the Integration Joint Board until 1 April 2016; the various management appointments to date; the consultation on the Strategic Plan 2016-2019 together with an indicative timetable; the ways in which staff and public could become involved and the contribution this has to the objectives of the Partnership and the establishment of the 8 Locality Planning Groups which will advise the Integration Joint Board of the need and priorities in each locality. Members noted that the project is on target to enable the full transition to the Health and Social Care Partnership on 1 April 2016.

Discussion was had in relation to the recruitment and retention of staff to the area and to the links between the Locality Planning Groups and the Community Empowerment Bill with the Area Governance Manager advising that there were significant pieces of work being driven forward by the review of the SOA and the Integration of Health and Social Care. Mrs MacLeod advised that she hoped that the Council's Community Governance Manager and Community Planning Manager would develop these over the next twelve months.

Decision:

The group agreed to note the contents of the report.

(Ref: Report by Head of Strategic Planning and Performance, dated 10

February 2016, submitted.)

Andrew Hemmings of the Kintyre Crime Prevention Panel enquired as to the position of the Executive Director of Development and Infrastructure Services in relation to the road safety initiative at Carradale Primary School as discussed at the last meeting of the group. The Area Governance Manager advised that she had received an update, which she would in turn circulate to the group, advising that there were a number of difficulties. Firstly, that the signs didn't comply with the Traffic Signs Regulations and General Directions 2002 (TSRGD), and for Argyll and Bute Council to erect the signage, approval would be required from Scottish Ministers. She advised of further difficulties relating to Planning Consents and the advertising of a private company on the signage. Mrs MacLeod further advised that advice had been offered in regards to the alternative sightings for the signs.

Having noted the dissatisfaction of the group, the Chair agreed that this item would be added to the agenda for the next meeting of the group.

11. THIRD SECTOR UPDATE

The group gave consideration to reports from the Kintyre, Mid Argyll and Islay and Jura areas in relation to matters within the third sector since the last meeting of the group.

Discussion took place in respect of Saltire Scheme; the temporary employment of a Town Centre handyman by SKDT and the possibility of him being made available to carryout work in other areas of South Kintyre; stalled spaces funding and the staffing changes within Homestart Majik.

Decision:

The group agreed to note the contents of the reports.

(Ref: Reports by Argyll and Bute Third Sector Interface, dated 10 February 2016, submitted.)

12. PARTNER UPDATES

Colin Renfrew of Fyne Homes provided an update in relation to the demand for housing. He advised that Fyne Homes cover housing needs in the Bute, Cowal, Mid Argyll and Kintyre areas and that areas are prioritised on a demand basis. He spoke of the recent developments in Lochgilphead, with the development of 101 affordable homes in the old school site and the possibility of a further 10 units in the near future, and advised of three development sites in the Cowal area. Mr Renfrew further advised the group of the three turbine windfarm project at Glenbarr, which was granted planning permission in 2015. Mr Renfrew stipulated that this was not a commercial venture and that there were still issues that required to be ironed out and that he would keep the group updated as the project progressed.

The Chair, Andy Buntin, Convenor of Lochgilphead Community Council advised of the windfarm funding obligations, which is currently undergoing a consultation on a 10 year plan for the town; the Scottish Canals consultation on the Crinan Canal Charette and the continuing development of the Mid Argyll Initiative.

Cathie Duncan of Campbeltown Community Council advised that at the last meeting of the Community Council, speakers from the NHS attended to give an update on Adult Care issues within the area. She further advised of the permanent Campbeltown to Ardrossan Ferry Service and the ongoing discussions in relation to the Council's Service Choice proposals.

Further discussion took place in respect of the Syrian Refugee Resettlement Programme, with Donnie Cameron of NHS Highland advising that there will be 5 families brought to Campbeltown in either April or May. He advised that there would be no great surge on resources and as yet no housing had been identified. He further advised that information would be made available as time progressed.

13. PROPOSED 2016/17 MEETING DATES

The group gave consideration to a report outlining the proposed cycle of meetings within the Mid Argyll, Kintyre and the Islands (MAKI) area from May 2016 to April 2017. Discussion took place in respect of the venue for the meeting scheduled to take place in August 2016, and the possibility of using the NHS video conferencing facilities for all meetings of the Community Planning Group. The Locality Manager agreed to clarify whether this would be possible and advise the Senior Area Committee Assistant by email.

Decision:

The group agreed to:

- 1. endorse the agreed cycle of Community Planning Group meeting as detailed in the attached appendix; and
- 2. agreed that the Community Planning Group meeting scheduled in August 2016 takes place on the Isle of Islay.

(Ref: Report by Area Governance Manager, dated 10 February 2016, submitted.)

14. DATE OF NEXT MEETING

The Chair enquired as to whether the young representatives of Kintyre Youth Enquiry Services and Kintyre Youth Café had found the meeting useful. All representatives agreed that there was a place for young people to attend as it was a good way of keeping in touch with what is happening within local communities.

Partners noted that the next meeting of the Mid Argyll, Kintyre and the Islands Area Community Planning Group will take place on Wednesday 11 May 2016 at 10.00am within the Council Chambers, Kilmory, Lochgilphead.

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Public Document Pack Agenda Item 3b

MINUTES of MEETING of MID ARGYLL PARTNERSHIP held in the COUNCIL CHAMBERS, KILMORY, LOCHGILPHEAD on WEDNESDAY, 27 APRIL 2016

Present: Councillor Sandy Taylor (Chair)

Shona Barton, Area Committee Manager
Councillor Anne Horn
Councillor Douglas Philand
Councillor Donald MacMillan
Antonia Baird, Community Development Officer
Ben Tustin, SEPA
Dave Kent, South Knapdale Community Council
Jim Malcolm, Dunadd Community Council
Adrian Davis, Inveraray Community Council
Andy Buntin, Lochgilphead Community Council
Betty Rhodick, Lochgilphead Community Council
Linda Syed, Furnace Community Council and Argyll TSI

1. APOLOGIES

The Chair welcomed everyone to the meeting.

Apologies for absence were intimated on behalf of:

Councillor Robin Currie
Mary Smyth, Craignish Community Council
Mary McCallum Sullivan, Ardrishaig Community Council
John Woods, Ardrishaig Community Council
Sgt Julie McLeish, Police Scotland
David Jardine, Forestry Commission
Audrey Martin, Projects and Renewables Manager, Argyll and Bute Council
Anna Watkiss, Senior Planning Development Officer, Argyll and Bute Council

2. MINUTE OF THE PREVIOUS MEETING OF THE MID ARGYLL PARTNERSHIP (MAP) HELD ON 27 JANUARY 2016

The Minute of the Mid Argyll Partnership meeting held on 27 January 2016 was approved as a true record, subject to the following amendment:-

Item 9 – Community

In the last paragraph reference to Dave Kent of North Knapdale Community Council should be amended to read "Dave Kent of South Knapdale Community Council".

3. MINUTE OF THE PREVIOUS MEETING OF THE MID ARGYLL, KINTYRE AND THE ISLANDS CPG HELD ON 10 FEBRUARY 2016

Partners agreed to note the Minute of the Mid Argyll, Kintyre and the Islands Community Planning Group, held on 10 February 2016.

4. MATTERS ARISING

There were no matters arising.

5. UPDATE ON CONSULTATION OF THE CRINAN CANAL CHARETTE

Having noted the apologies from the Senior Planning Officer, the Chair invited the Convenor of Lochgilphead Community Council to provide a short update. Mr Buntin advised Partners of the "Re-think the Link" events taking place over the course of the next few days, designed to give opportunity to the community as a whole to put forward their aspirations for the Crinan corridor. Mr Buntin spoke of the potential benefits, not only for the Ardrishaig and Lochgilphead areas but also for the outlying communities such as Craignish and Dunadd.

The Community Development Officer praised the work being undertaken by the architects of the project and the "all inclusive" approach to engaging the community.

The Chair thanked both Mr Buntin and Mrs Baird for the information provided.

6. OUTCOME 1: THE ECONOMY IS DIVERSE AND THRIVING

The Chair advised that although there were no specific items identified for discussion under Outcome 1: The economy is diverse and thriving, it afforded Partners an opportunity to identify items for discussion by the Community Planning Partnership Management Committee.

Councillor Taylor advised of the forthcoming review of the local Economic Development Action Plan (EDAP), advising of a workshop session scheduled to take place on 24 May 2016 and reminded Partners that this was their opportunity to participate in the development of the local EDAP.

Discussion took place in respect of the funding identified for economic development and growth; the number of empty shop premises in Lochgilphead town centre; the lack of diversity in the area, with the main focus being tourism; opportunities for social enterprises within the area and the possibility of a rural deal being agreed between Argyll and Bute Council, the Scottish Government and the third sector.

By request of the Chair, the Senior Area Committee Assistant agreed to circulate the Economic Forum report to all Partners by email, with a view to having meaningful discussion on some of the outcomes from the report at the next meeting of the Partnership.

7. OUTCOME 5: PEOPLE LIVE ACTIVE, HEALTHIER AND INDEPENDENT LIVES

(a) Integration Update

Having noted that there was no one in attendance to provide an update on the integration of the Argyll and Bute Health and Social Care Partnership, the Chair invited Councillor Horn to provide a short update in her capacity as a member of the Integrated Joint Board.

Councillor Horn advised that the Partnership had assumed responsibility for all delegated functions on 1 April 2016. She spoke of a number of issues that had arisen, but advised that the next year would see issues addressed as part of the "bedding in" period. Councillor Horn spoke of the appointment of Councillor Corry as the new Chair of the Integrated Joint Board and thanked Councillor Philand for his continued support and input.

Discussion took place in respect of the pockets of people who did not require hospital care or treatment but would benefit from some of the services offered to those in the central areas of Mid Argyll, and the transport issues that prohibited them from attending. Further discussion was had in relation to the importance of prevention with Partners agreeing that a shift from treatment to prevention was important with the ratio of spend on treatment to patients, being high. Councillor Horn agreed to feedback the comments of Partners to the Board.

Councillor Philand highlighted the progress made in relation to the services available for children with mental health issues.

(b) Mid Argyll Locality Planning Group Update

Partners gave consideration to an update in relation to the Mid Argyll Locality Planning Group. Ms Syed advised that there are 9 groups across Argyll and Bute. She outlined the membership of the Mid Argyll group and advised that although there had only been one meeting and one workshop session, the groups terms of reference had been agreed. Ms Syed outlined the strands identified by the group as possible areas of work, these included the prevention of admission/illnesses; self-management and loneliness and isolation. She advised that loneliness and isolation was already an agenda item for the Mid Argyll Locality Planning Group.

Ms Syed outlined the benefits of the Health Care Forums, and advised that they are the public forum where ideas and suggestions are fed into the Locality Planning Groups to ensure that local services are put forward to meet local needs. She advised that the next meeting of the Mid Argyll Forum was scheduled to take place in May and would be widely advertised.

The Chair thanked Ms Syed for the information provided.

(c) Tackling loneliness and Isolation in Mid Argyll

The Partnership considered an update on tackling loneliness and isolation in the Mid Argyll area from Linda Syed of Argyll Third Sector Interface. Ms Syed advised that on 6 January 2016 there was a debate in the Scottish Parliament on Age and Social Isolation following an Equal Opportunities Committee Inquiry. Ms Syed advised that despite the debate it was the Christmas advert for shop chain, John Lewis that lodged the issue in the public consciousness. Ms Syed played the advert for the Partnership, then explained the difference between loneliness and isolation and outlined the health implications associated with both. Ms Syed advised of the groups most affected by loneliness and isolation

within the Mid Argyll area, and advised that although information gathered suggested that people over the age of 80 experienced this, it is not specifically an age-related issue.

Ms Syed provided information on ways in which local communities are helping to tackle the issue, and spoke of the success of the Christmas Day community gathering and the frequently run day trips. The Community Development Officer sought help from Partners in dealing with the problem. Discussion took place in respect of spreading the word, with Councillor Horn suggesting that it may be beneficial to circulate a leaflet outlining all the groups in Mid Argyll. Mrs Baird asked Partners to make contact with her directly if they were aware of individuals who required support within their communities.

The Chair thanked both Ms Syed and Mrs Baird for the information provided.

8. COMMUNITY

Dave Kent of South Knapdale Community Council spoke of the mobile black spots and poor internet connection affecting the occupants of South Knapdale. The Chair, Councillor Taylor advised of a plan being brought forward by the Council indicating how they could intervene. He advised that the Council's Economic Development team were in the process of making an argument based on the needs for business and tourism in the area. He also advised of other developments such as mast sharing and applications received by the Council's Planning department for new 130 metre masts.

Jim Malcolm of Dunadd Community Council advised that they were busy dealing with a number of meetings in respect of A'Cruach Windfarm development, the Crinan Canal Charette and the Mid Argyll Initiative. He advised that this was all moving forward in a positive manner and that the feedback from Community Enterprise who were running the consultation was very positive.

Adrian Davis of Inveraray Community Council updated Partners in relation to the replacement of the existing British Emergency Services contract by EE, which should see a 4G coverage being available in the area in the next year or two. Mr Davis further advised that Superfast Broadband was now available in some parts of Inveraray with the remainder of the area becoming "live" later in the year. He advised that discussions were ongoing with HIE in this regard

Betty Rhodick advised that arrangements were underway for the local Armed Forces Day, which is taking place on 18 June 2016. She also advised of a series of coffee mornings being held in the Parish Church in Lochgilphead on the first Saturday of May, June and July in preparation of the Celtic Pictish Festival which is scheduled to take place on Saturday 6th August 2016.

Andy Buntin of Lochgilphead Community Council advised that similar to Dunadd Community Council, they too were concentrating on the A'Cruach Windfarm development, the Crinan Canal Charette and Mid Argyll Initiative. He advised of a forthcoming meeting with Foundation Scotland which was scheduled and the success of the "husting" held in Lochgilphead on 6 April 2016.

Councillor Anne Horn advised that Tarbert's community turbine was up and running and that the first community benefit was due in 2017. She further advised that works were ongoing at the Castle and that she had been in discussions with the Head of Economic Development in relation to funding for Community Trust Officers.

Linda Syed of Furnace Community Council took the opportunity to thank the Ward 3 Elected Members for their continued support over the years in relation to the reinstatement of the shoreline at Queen Elizabeth Cottages in Furnace. She advised that local residents were grateful that works had now begun.

9. THEMES FOR NEXT MEETING

The Partnership noted that the themes for the next meeting would be:-

Outcome 2: We have infrastructure that supports growth Outcome 6: People live in safer and stronger communities

The Chair advised that members of the Partnership should look at these outcomes prior to the next meeting and think about how they impact their community. He advised that we can then use the Partnership to bring together common issues and then carry these forward to the ACPG.

10. ANY OTHER BUSINESS

There was no other business discussed.

11. DATE OF NEXT MEETING

It was noted that the next meeting of the Partnership would take place on Wednesday 29th June 2016 at 10.00am within the Council Chambers, Kilmory, Lochgilphead.

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THIRD SECTOR AND COMMUNITIES CPP STRATEGIC GROUP

Minutes of meeting held at Highlands and Islands Enterprise, Lochgilphead (with VC links to Hill Street, Dunoon and Burnet Building, Campbeltown)

At 10.00am on Tuesday 24th November 2015

Present:

Argyll and Bute Council: Cllr Robin Currie (Chair), Colin Fulcher, Rona Gold (Items 6-12), Laura Macdonald (Items 1-6), David Rennie, Samantha Quarton, Anna Watkiss (Items 5-12)

Argyll and Bute TSI: Alistair McLaren

ABSEN: Ailsa Clark

Living It Up: Elaine Booth (Items 6-12)

HIE: Kirsten Logue ABCAB: Gillian McInnes

Scottish Health Council: Alison McCrossan In attendance: Rebecca Stokes (minutes)

1. Welcome and Apologies Cllr Currie welcomed everyone to the meeting. Apologies: Shona Barton, Arlene Cullum, Mary-Louise Howat (Argyll and Bute	
Council); Glenn Heritage, Petra Pearce (Argyll and Bute TSI); Lana Stewart (Police Scotland); Alison Hardman (NHS Highland); David Cowley, James Hymas, William MacDonald (Scotlish Fire and Rescue).	
2. Minutes of Meeting 26 August 2015	
Minutes were agreed as accurate.	
3. Matters Arising Item 3 – Matters Arising Following the update on the integration of health and social care at the June meeting, Stephen Whiston agreed to answer any subsequent questions to allow the production of a FAQ sheet to be circulated to those who attended. This is still to be received from Stephen but will be circulated once available. Rona to contact Stephen for an update.	RG
Item 4 – Partner Updates Following the last meeting, it was agreed to invite	
Martin Turnbull, Youth Services Manager and Jeannie Holles, Adult Learning and	
Literacies Manager to become members of the group. Rebecca to check whether	RS/RG
invitations were sent.	Konto
Item 7 – Big Lottery Fund Judy Orr has informed Rona that there are no further	
updates on the Financial Inclusion project.	
Item 11 – Integrated Care Fund update Alison Hardman is still collating	
information regarding the successful applicants.	
4. Third Sector Interface presentation – Alistair McLaren	
Alistair gave a presentation on the newly-formed Third Sector Interface (TSI),	
giving an overview of the role of the TSI, detailing its aims and outcomes and its	
involvement with the community.	
Additional comments:	
ABSEN is still to fully complete the merger. The merger documents have been	
signed, but awaiting account information, which is currently being audited.	
• The TSI AGM takes place on 2 nd December at The George Hotel, Inveraray,	
where they will be looking to recruit four new members onto the board.	
• £70k has been spent on the merger. The TSI is part-funded by the Scottish Government, but have to match fund.	
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Approximately 3,000 organisations are registered members of the TSI.

5. Argyll and Bute Advice Network and Argyll and Bute Citizens Advice Bureau presentations – Gillian McInnes

Argyll and Bute Advice Network (ABAN):

Gillian gave a presentation on ABAN, giving an overview of the online network, the services offered, and how referrals are made through the network, emphasising that information shared in the system is secure and trackable.

Additional comments:

- It is only one of two advice networks in Scotland, and the group agreed that the network is a valuable resource. Partners were encouraged to promote the network: www.argyllandbuteadvice.net.
- It was thought that ABAN may be useful in the resettlement of refugees in Bute.
 Samantha to contact Morag Brown.

SQ

Citizens Advice Bureau (CAB):

Gillian gave a presentation on the CAB, giving an overview of the role of the CAB, detailing its aims, the type of advice provided, the external funding brought into the area, and its links to the Single Outcome Agreement.

6. Updates

Community Planning Partnership (CPP):

Samantha informed the group that the CPP annual report has just been signed off. A summary document of the report will also be available.

LEADER:

Colin gave an update on the 2014-2020 LEADER programme.

The Service Level Agreement between the Council and Scottish Government has been signed, however there is still no confirmed launch date and the Scottish Government have yet to issue technical guidance on how to operate the fund. It is hoped that the start date will be in February 2016 and that the 2020 timeframe will be extended.

LEADER are also waiting on confirmation from HR regarding the advertising of Scottish Government funded posts (two Development Officers and two Compliance Officers).

The LEADER programme will include a bid to run a small business support scheme, focusing on enterprise and farm diversification, and the European Maritime & Fisheries Funds (EMMF) will also be running alongside.

An update will be provided at the next meeting.

CF

Alliance for Action Bute:

Alliance for Action is a programme being delivered by the Scottish Regeneration Forum (SURF) between 2013-2015 with support from the Scottish Government and Resilient Scotland Ltd. Rona talked to the written update, outlining the background, progress, and next steps of the Alliance for Action in Bute.

Digital Infrastructure:

Anna talked to the written report, covering updates on next generation broadband, mobile communications and community projects.

In terms of broadband, a number of rural areas have recently been listed as 'coming soon', so it is expected they will receive next generation broadband in approximately 6 months.

A number of options are being tested in terms of internet connectivity and communications, including using television white space.

To help keep both partners and communities updated on progress, it was agreed

to circulate information on digital infrastructure through the CPP bulletin. Anna to send information for inclusion.	AW
Sub-group Event Planning: Alistair has contacted members of the sub-group to arrange a meeting to discuss the proposed funding event in March 2016. The meeting will take place early December. The event will be funded by the Community Planning and Community Development team.	
Partner Updates: Partner updates were tabled and noted.	
7. Communication and Webpages – Rona Gold There was no further update on the redesign of the Council website. Rona to contact Judy regarding a link on the homepage to the Community Support page. To help direct more traffic to the Community Support page, partners were encouraged to publicise the page (www.argyll-bute.gov.uk/community-support),	RG
and a link to it put on the Argyll Communities website. Alistair to contact IT regarding the Argyll Communities website. It was agreed to publicise the webpage through the CPP bulletin. David to send	AML DR
information for inclusion. It was also agreed to put out a press release regarding the Community Support page. David to contact the Communications team to	DR
arrange this. It was agreed at the last meeting to gather a list of partner websites to allow a database to be created, however there was a poor response to this, with only one partner providing information. Therefore partners were encouraged once again to send links to their websites and social media pages to Rebecca, along with reasons why the community visit that website/page.	All
8. Technology Enabled Care/Living It Up update – Elaine Booth ALISS (A Local Information System for Scotland) website - Any resource can be added to the ALISS directory, and partners were encouraged to link to ALISS and to ensure details are up to date on ALISS directory. www.aliss.org A volunteer recruitment campaign will start in January 2016, which will list all groups that are currently recruiting volunteers.	
Florence "Flo" (Simple Telehealth) mobile phone texting system – Patients are referred to the system by their GP. The system is being promoted to both health professionals and patients alike. Since the last meeting, the first diabetes patient has signed up, protocols are being written, and GPs are being informed of the service.	
9. Planning Our Future – Rona Gold RG talked to the presentation that was presented to Area Community Planning Groups regarding Service Choices, outlining why choices have to be made, and the consultation and decision process.	
Partners were encouraged to respond to the consultation and to encourage others to do the same. www.argyll-bute.gov.uk/planningourfuture It was asked whether the results of the consultation would be fed back to communities before the final decisions were made. It was thought that the	
communities before the final decisions were made. It was thought that the timescale for doing so would be too tight, but the suggestion will be taken forward by Cllr Currie. 10. What's important to the third sector?	CIIr RC
There was no time to discuss this item. Rona to gather views of the Third Sector and Communities Group members by email.	RG

11. AOCB There was no AOCB.	
12. Date of next meeting	
Wednesday 24 th February 2015 – Council Chambers, Kilmory at 10am	



Argyll and Bute Community Planning Partnership

Mid Argyll, Kintyre and the Islands Area Community Planning Group

11 May 2016

Agenda Item 4



Community Planning Partnership (CPP) Management Committee – update from meeting 24th March 2016

Summary

This paper provides a response by the CPP Management Committee to key matters highlighted by Area Community Planning Groups. Members of the ACPG are asked to note the responses to the issues. Further issues and comments are welcome for the CPP Management Committee to consider at its meeting in June 2016.

1. Purpose

The purpose of this paper is to inform members of the Area Community Planning Group of highlights from the Community Planning Partnership (CPP) Management Committee meeting on 24th March with particular emphasis on matters raised by Area Community Planning Groups.

2. Recommendations

Area Community Planning Group members are recommended to:

- Note the response set out in section 4 to issues raised by Area Community Planning Groups.
- Request that the Area Governance Manager, Shirley MacLeod, take any further comment to the CPP's Management Committee meeting on 9th June 2016.
- Distribute the attached highlights of the CPP Full Partnership meeting to interested and relevant persons and community groups.

3. Background

At each of its quarterly meetings the Community Planning Partnership considers an update report from Area Community Planning Groups and commits to responding to issues raised.

4. Detail

At its meeting on 24 March the CPP Management Committee considered a report by the Area Governance Manager which presented highlights of discussions from each of the four Area Community Planning Groups. Issues for consideration are presented below with the response:

4.1 Consider the role Third Sector (including Sport) Organisations play in achieving progress towards outcomes detailed within the SOA and the issues faced with regards to funding and staffing.

Management Committee response:

Acknowledged that the situation was difficult for many Third Sector Organisations and that this has an impact on communities. Good news stories were highlighted for some recently in receipt of funding. Discussion focused on considering whether there was a better way to commission services, ensuring funding bids were closely linked to the Single Outcome Agreement (SOA) and ensuring that all organisations knew what support was available to them. It was agreed to publicise funding opportunities through the CPP Fortnightly Bulletin.

4.2 Consider the issues raised by the breadth of education required to be provided by geographically remote secondary schools (mainland as well as island) and the staffing difficulties faced in relation to service provision in remote rural areas and remote school towns.

Management Committee response:

CPP was advised that:

- The staffing model for schools is defined by the school roll and that the Education Service was working closely with Argyll College UHI regarding their valuable contribution to the breadth of curriculum in the schools.
- There is a need for better alignment and targeting of courses across all schools to local economic opportunities rather than simply having a breadth of subjects.
- A number of initiatives had been applied to improve teacher recruitment – for example the students currently undertaking the Post-graduate Primary Teaching Qualification with Argyll College UHI will graduate this year.
- Creative approaches to accommodating teachers moving into the Oban area were also discussed.
- The recruitment of a spouse as a teacher through the Maritime Change programme was highlighted.
- Argyll College UHI is working with all the secondary schools

within Argyll and Bute and each of the four administrative areas had different area skills requirements.

The success of the Primary Teaching PGDE was praised and the Management Committee agreed provision of a Secondary Teaching qualification would also bring significant benefits to the area, helping to address staff shortages. The CPP asked Argyll College UHI to look into the provision of this.

4.3 Consider the potential links that could be developed between the Locality Groups mentioned in the Health and Social Care Integration report and the Area CPGs.

Management Committee response:

A meeting is being arranged with colleagues in Health and Social Care to discuss.

There was agreement to the suggestion by the Chair to look also at other groups meeting locally and ensure these are linked to the ACPGs.

4.4 Consider the problems caused in respect of road closure arrangements in the Oban area in the aftermath of road accidents and in particular of the implications for the 500 pupils who travel by bus to and from school on a daily basis.

Management Committee response:

Chief SuperIntendent Grant Manders offered Police officers to attend the OLI ACPG to answer questions on road closure diversions.

4.5 Consider the inclusion of the Scottish Ambulance Service and Visit Scotland as active partners within Community Planning structures and processes at both strategic and local level.

Management Committee response:

All agreed that they be invited to formally participate in the CPP.

5. Conclusions

This paper provides a response by the CPP Management Committee to key matters highlighted by Area Community Planning Groups. Members of the ACPG are asked to note the main issues raised and that these have been responded to. Further issues and comments are welcome for the CPP Management Committee to consider at its meeting in June 2016.

6. 0 SOA Outcomes

This report relates to the overall Single Outcome Agreement.

Attachment:

CPP Management Committee highlights.

Name of Lead Officer

Rona Gold, Community Planning Manager, Argyll and Bute Council Tel: 01436 658 862

For further information please contact:

Samantha Quarton, Community Planning Officer, Argyll and Bute Council

Tel: 01546 604 464



These highlights from the Argyll and Bute Community Planning Partnership (CPP) Management Committee meeting held on the 24th March 2016 are for information purposes for Area Community Planning Groups and partner organisations to distribute freely.

- The Management Committee were delighted to have Nick Ferguson, chair of the Economic Forum, present the recommendations of its recently published report. Key points from the presentation were:
 - The population of Argyll and Bute had declined between 2001 and 2011 with a key loss of 25 to 44 year olds
 - Not all areas of Argyll and Bute experienced population decline with Oban, Mull, Coll and Iona all experiencing population growth however the towns of Helensburgh, Campbeltown and Rothesay all decreased in population.
 - The industries of Tourism and Food Production and Processing, including Aquaculture should be the main focus for growth as they have strong employment, investment and growth opportunities.
 - Conservation of the environment is important.
 - The report also recommended focusing on Youth and Education through supporting Argyll College UHI, SAMS and developing Oban as a University town.
 - The barriers to growth were mobile and broadband connectivity, finance for small businesses, affordable housing and transport links
- It was noted that the Economic Forum will continue to meet bi-annually to review progress on its key recommendations.
- Lead Officers for the six outcomes that sit under the Single Outcome Agreement are considering the inclusion of recommendations from the Economic Forum within their outcome delivery plans.
- It was recognised that the review of the Single Outcome Agreement Delivery Plans is taking a renewed focus on partnership action to address key issues and 'gaps' across the area.

 Outcome Leads were given until 9 June to present the final delivery plans.
- The CPP Management Committee agreed to invite Visit Scotland and The Scottish Ambulance Service to be formal members of the Partnership.
- The Management Committee noted excellent partnership working between Argyll College UHI, Argyll and Bute Council and the Scottish Government to introduce three electric vehicles to Argyll College UHI.
- The continued integration of young people into community planning through Area Community Planning Groups and through the recruitment of a Modern Apprentice within the council's Community Development and CPP team was welcomed.

If you have any queries on these highlights please contact: cppadmin@argyll-bute.gov.uk



Argyll and Bute Community Planning Partnership

Mid Argyll, Kintyre & Islay Area Community Planning Group

11th May 2016

Agenda Item [6]



Area Community Planning Group – Members Satisfaction Survey Results Feedback

Summary

The purpose of this report is to provide feedback to members on the findings of the Area Community Planning Group – Members Satisfaction Survey

1. Purpose

1.1 The purpose of this report is to provide feedback to members on the findings of the Area Community Planning Group – Members Satisfaction Survey 2016.

2. Recommendations

2.1 Members are requested to consider the findings of the survey and to provide comment to help inform the creation of an Area Community Planning Group Improvement Plan which will take forward improvements to working arrangements during the 2016/17 financial year

3. Background

- 3.1 The purpose of the Area Community Planning Group Members Satisfaction Survey was to gauge the satisfaction of members with working arrangements for Area Community Planning Groups in order to identify potential areas of improvement. This was an Action Point in the Customer Service Development Plan (GL10) and was undertaken during Q4 2015/16.
- 3.2 A survey face questionnaire was launched on the 18th of February 2016 a period of 4 weeks. This timescale allowed Community Councils time to discuss the survey at a meeting. The survey was circulated round Area Community Planning Group Members distribution lists.

4. Detail

4.1 In total 25 individuals responded to the survey. There was a good geographical spread of respondents as shown in Table 1 below.

A breakdown of the results relating to individual questions is included in Appendix 1.

Bute and Cowal	43.48%
Helensburgh and Lomond	26.09%
Mid Argyll, Kintyre and Islay	47.83%
Oban, Lorn and the Isles	39.13%

Table 1: Area Community Planning Group – Members Satisfaction Survey % age of respondents by geographical area NB Some respondents indicated they attended more than 1 Area CPG meeting

4.2 The main findings were as follows:

- The responses show that, while there are a variety of views, members are satisfied with the new working arrangements with only 8% (2 respondents) indicating that they were not satisfied.
- There was also general satisfaction with the agenda setting process. However, some dissatisfaction was expressed with the current format of meetings and the follow up of actions identified at meetings. Comments were also made about the amount of information that is provided and a suggestion was made that a 1 page summary suitable for further dissemination would be helpful.
- Satisfaction levels varied when the respondents considered communication links with other groups. There was general satisfaction with regards to communication with the Community Planning Partnership Management Committee with 64% of respondents being either very satisfied or quite satisfied with this area. However satisfaction levels dropped when considering communication links the wider community with 42% of respondents being either very satisfied or quite satisfied respectively and only 33% were either very satisfied or quite satisfied with the communication with other Area CPGs
- 83.34% of respondents were either 'very satisfied' or 'quite satisfied' with the time of day meetings were held while 66.67% were either 'very satisfied' or 'quite satisfied' with the current meeting locations. One respondent mentioned the cost of travel in relation to rotating meetings. Lack of VC

facilities and clashes with other meetings were also highlighted in the comments.

- There is a high level of satisfaction with the administrative support given to the meetings with 95.65% of respondents being either 'very satisfied' or 'quite satisfied' with the administrative service provided by the Area CPG teams. The only area where there was any dissatisfaction recorded was in connection with the Front Page Agenda being circulated 4 weeks in advance of the meeting date. 1 respondent indicated that they were 'quite dissatisfied' with this and there was a comment that it was 'too much notice'.
- 4.3 7 respondents indicated they attended Mid Argyll, Kintyre & Islay Area CPG meetings. It should be noted that some respondents also attended meetings in other areas which may skew the findings therefore caution must be taken when interpretation results at an individual CPG level.

In general, the responses were similar to the overall survey, however there were some local differences which may be of interest to members

- A higher number of respondents (2/7) indicated that they
 were 'very 'dissatisfied' with communication with the wider
 community and with the communication with other Area
 CPGs while the remaining respondents were either 'quite
 satisfied' or 'neither satisfied or dissatisfied'
- There was a slightly lower level of satisfaction with the current format of meetings and the follow up of actions identified at meetings with 4/7 of respondents being 'quite satisfied' and 3/7 being 'neither satisfied or dissatisfied' or 'quite dissatisfied' with this aspect.

5. Conclusions and Next Steps

- 5.1 The survey found that there is a high level of satisfaction with the administrative support given to the meetings and the new working arrangements in general.
- 5.2 However five areas for potential improvement have been identified, namely:
 - Communication links with the wider community and other Area CPGs could be improved
 - Consideration should be given to the format of reports and the volume of information provided to the meetings

- Consideration should be given to the current format of meetings and the follow up of actions identified at meetings
- The use of venues with reliable VC facilities should be encouraged
- Potential clashes with other scheduled meetings held by partnership organisations should be considered when setting the annual meeting cycle
- 5.3 Members are requested to consider the areas for improvement and to provide comment to help inform the creation of an Area Community Planning Group Improvement Plan which will take forward improvements to working arrangements during the 2016/17 financial year

6. 0 SOA Outcomes

N/A Relates to Area CPG working practices

Name of Lead Officer

Shirley MacLeod, Area Governance Manager

01369 707 134

For further information please contact:

Lorna Elliott, Community Governance Manager

01631 567995

Appendix 1 - Breakdown of Survey Results

The survey was designed to explore member's satisfaction with three main aspects of Area CPG activity:

- The new working arrangements
- Meeting times and locations
- General administration

The findings relating to each area are presented below. The results are given as percentages with the actual number of respondents included in brackets for information.

1. Working arrangements

This section of the survey asked members to reflect on the revised ways of working which included changes to chairing arrangements, agenda setting and more structured format had been in operation for a period of one year.

Table 2 below summarises the responses to the questions asked.

How satisfied are you with the	Very	Quite	Neither satisfied /	Quite	Very	

new working arrangements?	satisfied	satisfied	dissatisfied	dissatisfied	dissatisfied
	28% (5)	36% (9)	28% (7)	4% (1)	4% (1)
					vered Question: 25 kipped Question: 0
How satisfied are you with the communication with the	Very satisfied	Quite satisfied	Neither satisfied / dissatisfied	Quite dissatisfied	Very dissatisfied
CPP Management Committee	20% (5)	44% (11)	20% (5)	12% (3)	4% (1)
The wider community	12.5% (3)	29.17% (7)	29.17% (7)	16.67% (4)	12.5% (3)
Other Area CPGs	12.5% (3)	20.83% (5)	41.67% (10)	12.5% (3)	12.5% (3)
					vered Question: 25 kipped Question: 0
How satisfied are you with the following arrangements:	Very satisfied	Quite satisfied	Neither satisfied / dissatisfied	Quite dissatisfied	Very dissatisfied
The current format of meetings	24% (6)	40% (10)	24% (6)	8% (2)	4% (1)
The agenda setting process	33.33% (8)	33.33% (8)	33.33% (8)	0% (0)	0% (0)
The follow up of actions identified at meetings	ed 20.83% (5)	33.33% (8)	33.33% (8)	12.5% (3)	0% (0)

Answered Question: 25 Skipped Question: 0

Table 2: Summary of Responses to Area Community Planning Group – Members Satisfaction Survey Question 1-3

2. Meeting times and location

Each Area CPG sets the time of day and location of meetings to suit local circumstances. This section asked respondents to reflect on their local meeting arrangements. In addition to the question below respondents also had the opportunity to provide additional comment

How satisfied are you with the following:	Very satisfied	Quite satisfied	Neither satisfied / dissatisfied	Quite dissatisfied	Very dissatisfied
The time of day meetings are held	41.67% (10)	41.67% (10)	8.33% (2)	8.33% (2)	0% (0)
The current meeting locations	25% (6)	41.67% (10)	16.67% (4)	12.5% (3)	4.17% (1)

Answered Question: 24

Skipped Question: 1

Table 3: Summary of Responses to Area Community Planning Group-Members Satisfaction Survey Question 4

General Administration

Respondents were asked to indicate the length of time they had been receiving the services provided by the Area CPG teams.

The majority of respondents (53.1%) had been receiving the service for more than three years while 39.13% indicated they had been using the service for 1-3 years with the remainder having received the service for less than a year.

The survey then asked more detailed questions on particular aspects of the administrative service provided. The results are shown in Table 5 below

How satisfied are you with the	Very	Quite	Neither satisfied /	Quite	Very
administrative service provided	satisfied	satisfied	dissatisfied	dissatisfied	dissatisfied
by the Area CPG teams with					
regards to the following					

The way you receive meeting 56.52% (13) 34.78% (8) 8.7% (2) 0% (0) information The accuracy of the minutes of 65.22% (15) 21.74% (5) 13.04% (3) 0% (0) the meeting	Answered Question: 23
information	
	0% (0)
The way you receive mosting	0% (0)
	0% (0)
General meeting administration 65.22% (15) 30.43% (7) 4.35% (1) 0% (0)	0% (0)

				Skippe	d Question: 2
How satisfied are you with the timescales relating to the following:	Very satisfied	Quite satisfied	Neither satisfied / dissatisfied	Quite dissatisfied	Very dissatisfie d
The Call Out for Agenda items being issued 6 weeks in advance of the meeting date	52.17% (12)	47.83% (11)	0% (0)	0% (0)	0% (0)
The Front Page Agenda being circulated 4 weeks in advance of the meeting date	56.52% (13)	34.78% (8)	4.35% (1)	4.35% (1)	0% (0)
The meeting papers being circulated seven days in advance of the meeting	63.64% (14)	31.82% (7)	4.55% (1)	0% (0)	0% (0)

Answered Question: 23

Skipped Question: 2

Table 4: Summary of Responses to Area Community Planning Group – Members Satisfaction Survey Question 6 – 7

Respondents were also asked if they found it easy to identify the appropriate contact within the Governance service should they wish to do so.

91.3% of respondents found it easy to contact the correct person. Of the two respondents that answered No to this question, 1 noted that they had not had any need to do so and were unable to comment while the other mentioned it could be clearer but gave no other detail.

Summary of the Report from the Argyll and Bute Economic Forum 2016

Stuart Green
Corporate Support Manager
Chief Executives Unit
Argyll and Bute Council



Falling population

- Argyll and Bute 3.4% decline in its population
- A long term trend of decline from the 1960s
- Projected steep fall if we do not challenge this
- Rapidly aging population 31.4% over 60 Scottish average 24%
- Key issue loss of 25-44 age group and need to address this



Single Outcome Agreement 2013 to 2023

Setting the Vision

- Partnership focus for priorities
- First <u>ten year</u> plan
- Ambitious and holistic

'Argyll and Bute's economic success is built on a growing population'





CPP 6 Priority Outcomes

- 1: The economy is diverse and thriving
- 2: We have infrastructure that supports sustainable growth
- 3: Education, skills and training maximises opportunities for all
- 4: Children and young people have the best possible start
- 5: People live active, healthier and independent lives
- 6: People live in safer and stronger communities

How do we deliver outcomes 1, 2 and 3?



Economic Summit October 2014

- The Community Planning Partnership hosted the Economic Summit
- Nearly 200 delegates drawn from the public, private and voluntary sectors
- Some key messages from the event
 - Focus on working together to deliver our key economic priorities.
 - Build on our strengths and opportunities
 - Better promotion and marketing of our area
 - Focus on transport, digital connectivity, housing, employment, better communication with business sector, community led regeneration
 - Establish the Argyll and Bute Economic Forum to help guide our strategic direction with the economy and addressing our population challenges.

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communityplanningpartnership

Establishing the forum...

Chronology...

- February 2015
 - Chairperson appointed
- March 2015
 - inaugural meeting and 3 sub groups created;
 - Tourism
 - Food and Drink/Aquaculture
 - Youth and Education
- May 2015
 - Initial feed back from sub groups
- Baseline...

Nicholas Ferguson CBE

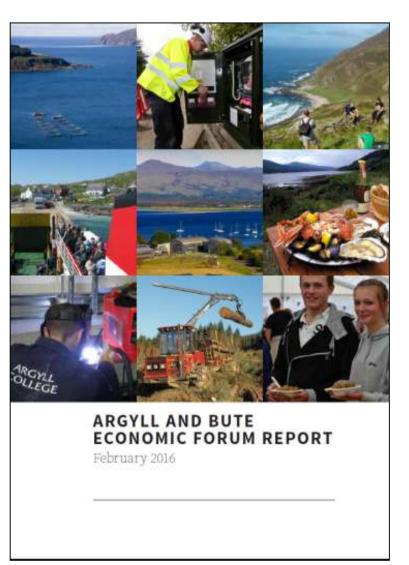




Chronology continued...

Developing the report

- Summer 2015
 - Industry engagement
- November 2015
 - Town visits
 - Report headings established
- February 2016
 - Publishes report



Forum Members

- 1. Nicholas Ferguson, CBE, Chairman, Chairman of Sky plc*/ Savills
- 2. Alistair Barge, Managing Director, Gigha Halibut
- 3. Neil Wells, Managing Director, Lochs and Glens Holidays
- 4. Iain Jurgensen, Director, Portavadie (AITC)
- 5. Cathy Craig, Commercial Director, ScotRail (AITC)
- 6. John Forteith, Head of Business Development, Bidvest Foodservice Scotland
- 7. Jane MacLeod, Company Secretary, M&K Macleod Ltd and Secretary of Mid Argyll Chamber of Commerce
- 8. Dr Tracey Shimmield Managing Director, SAMS Research
- 9. Neil Francis, Director, Scottish Enterprise
- 10. Sally Loudon*, Chief Executive, Argyll and Bute Council
- 11. Alex Paterson, Chief Executive, Highlands and Islands Enterprise
- 12. Cllr Aileen Morton, Policy Lead for Sustainable Economic Growth, Argyll and Bute Council
- 13. Gordon Wales, Director of Financial Management, Scottish Government

Approach of the Economic Forum

Looking at Argyll and Bute as if it were a business

- What are the parts of the business that are growing, attracting sustained investment and which can grow further, producing larger numbers of high quality jobs?
- What could be done to accelerate that growth?
- What are the barriers to that growth which need to be removed or reduced?



Tourism – Opportunity for Growth

Context

- Argyll's largest private sector employer with 25% of all private sector jobs
- High growth area (Scotland 6%) with 30% new employment in Argyll
- £150 million of planned investments

Key recommendations

- 1. Marketing and promotion
- 2. Seasonality
- 3. Marine tourism
- 4. Cultural attractions
- 5. Events and festivals
- 6. Active travel networks



Food and Drink - Growth Opportunity

Context

- Growth industry; 6%
 p.a. in real terms
 worldwide
- Natural assets environment
- Area of strength provenance e.g.
 - Farmed salmon/smokeries
 - Shellfish
 - Whisky
 - Hill Lamb, beef, game
 - Cheese*

Recommendations

Aquaculture

- Liaise with industry
- Streamline consenting process
- Encourage widening of species
- Raise Argyll's share added value
- Collaboration with academic sector

Food

- Promote the 'Argyll' food brand
- Develop high value 'niche' sectors
- Accreditation
- Meat processing plant in Argyll



Young People and Education

Context

- Signs young people want to stay in Argyll
- Student numbers at Argyll College and SAMS risen dramatically over last 10 years

Recommendations

- Increase links between employers and schools.
- Increase young enterprise schemes in schools.
- Increased apprenticeships
- Expand Argyll College/SAMS
- Oban as a University Town



Small Business and Barriers to Growth

Small Business

- Maximise public sector contracts to local firms.
- Finance for small firms.
- Mentoring scheme
- Wood chip/pellet plant in Argyll

Barriers

- Mobile connectivity
- Continued investment in affordable and/or private sector housing
 - Rest and Be Thankful
- Upgrade A816 Lochgilphead to Oban
- Upgrade A8003 Dunoon to Portavadie
- Fixed link between Bute and mainland
- New flights between Argyll and Glasgow/Edinburgh



Helensburgh

Context

"Following a big improvement to the look of the town led by the Council, new businesses are starting and a big expansion in house building is underway."

- CHORD
- Release of green belt
- New central office
- Housing growth
- St Peters Seminary
- Submarine Museum
- Faslane Maritime Change Programme
- Helensburgh waterfront/leisure



Dunoon

Context

"Dunoon has the advantage and disadvantage of being very near the central belt.
There are good signs of businesses developing...and... there is a clear opportunity for visitor offerings."

- CHORD
 - Queens Hall/ Pier
- Ardyne
- Sandbank Business Park



Campbeltown

Context

"The town has suffered greatly from industrial job losses... and there is a strong entrepreneurial spirit and a series of investments in the town... which is encouraging".

- CHORD + CARS 2
- Ferry
- Picture House
- Aquaculture
- Wind Towers Ltd
- Machrihanish enterprise zone



Rothesay

Context

"Rothesay ...beautiful...what it needs is a strong vision of what it could be and... the people of Bute are working on their own vision 'Building a Better Bute'".



- CHORD + TH 2
- Rothesay Pavilion
- RAFA; Building a Better Bute

Oban

Whilst it was recognised that Oban is not without its own challenges, Oban was examined as an area with a thriving population and economy when compared to the other towns in Argyll and Bute.

- CHORD
 - public realm/ berthing facility
- Lorn Arc
- Airport
- University Town
- SAMS + Student Accommodation
- European MS Park
- Upgrade A816



A Shared Vision

- Report focuses on areas of greatest opportunity;
- Addressing principal barriers to growth;
- Critically "Requirement for a Joined up approach from everyone including business people, MSPs, MPs, Councillors, Agency leaders, newspaper editors, journalists and others".



A Shared Vision

- Report focuses on areas of greatest opportunity;
- Addressing principal barriers to growth;

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Argyll & The Isles Activity Report: July 2015 - March 2016

Public Relations

Promoting Argyll & The Isles

Carnet de voyage : Islay et Jura, sur la route du whisky écossais.



VisitScotland delivers economic success by showcasing Scotland on a global stage as a place to visit and invest in. Our consumer PR teams play an important role in this by working closely with travel and lifestyle media to ensure consistent, positive media coverage for our regions across Scotland, including Argyll & the Isles.

Over the six months between April and September 2015, VisitScotland facilitated 44 pieces of coverage over UK & Ireland and international publications that had a potential reach of over 78 million people. All PR activity sought to promote key themes for 2015. Here are some examples of this extensive coverage:

As part of the Year of Food and Drink, the consumer PR teams proactively pitched the Butler Picnic service (provided in a number of sites including Ardgartan in Argyll) which was launched in partnership with Forest Holidays in March / April 2015. This achieved an impressive array of coverage in 16 titles, including national newspapers such as The Sun and The Independent. In addition to this, coverage was achieved in specialist food and drink magazine, Olive, and a range of Scottish newspapers.

Coverage was also achieved for Argyll's Lodge on Loch Goil in the Sunday Mirror as part of the Closer than You Think campaign to support Scotland's Year of Food and Drink.

The region has also received a good level of international coverage from a number of press trips which were organised for the European press to tie in with wider campaigns, including one to promote the Picnic Butler for the Year of Food and Drink. Key coverage resulting from this included the Picnic Butler featuring in Vogue. A blogger from France was invited, resulting in coverage in Le Progrès.

Marketing

Launch of the Spirit of Scotland campaign - February 2016



VisitScotland brought the spirit of Scotland to life in its first ever global campaign and social movement, launched in February, with a lot of Argyll & The Isles content. Details of the 18 month campaign are laid out below.

The campaign will engage and evoke emotion in all those who encounter it worldwide through TV, radio, print, digital advertising and social media. Specific focused investment will take place across the UK, key regions across France and Germany and in New York City - key growth markets for Scotland - and through digital and social media, the reach of the campaign will be worldwide.



Shots of Argyll & The Isles feature not only in the new cinematic-style TV ad, which includes images of The Tiree Wave Classic, but also in a series of new online films which show windsurfer William MacLean. In 'William's Story', he shares his feelings for Tiree and for Scotland, speaking about the lifestyle he and his family enjoy on the island, "the sense of peace and relaxation" it evokes, and his passion for windsurfing.

You can view this video now and share it on your website and across your social media channels.

Loch Lomond & The Trossachs National Park also features in the new TV ad, which includes images of An Ceann Mor - the new wooden pyramid viewpoint on the banks of Loch Lomond near Inveruglas. The campaign also features another new online film, which shows Loch Lomond & The Trossachs National Park Ranger Fiona Thompson going about her work throughout the Park.

Fiona, who has worked for Loch Lomond & the Trossachs National Park Authority since 2006, shares her passion for the loch itself and the region in 'Fiona's Story'.

In the film she speaks of the many outdoors activities which can be enjoyed on and around Loch Lomond and the fact that it is a place which should be used and enjoyed as well as looked after for future generations. Watch Fiona's story.

The campaign is one of a series of initiatives that fundamentally change the way VisitScotland markets and sells the country around the world.

A key focus of this campaign is on the #ScotSpirit movement. To help the conversation, VisitScotland introduced 'The Seven Spirits of Scotland' - key traits that can be found within the characters of the people and landscapes of the country.

Argyll & The Isles spring 2016 marketing campaign

After the successful launch of our new Spirit of Scotland campaign in February, we have recently launched the Argyll & The Isles regional spring marketing campaign 2016.

Working with Argyll & Bute Council and Argyll & The Isles Tourism Cooperative, VisitScotland is delivering a multi-touch-point advertising campaign to promote Argyll & The Isles this spring.

The activity reinforces the region's key strengths and challenge visitors' perceptions by promoting the Year of Innovation, Architecture and Design, as well as outdoor activities, inspiring warm prospects to take a break this spring.

Potential visitors are being tempted to learn more about the range of attractions and activities in the region by entering a prize draw to win a break in Argyll & The Isles.



The campaign prize for two people includes a 2-night stay at the luxury 5-star Lodge on Loch Goil near Arrochar, a tasting dinner in the Treehouse Leiper Restaurant, a boat trip with a Scottish produce hamper and a cookery lesson.

A strong focus has been placed on digital advertising during this campaign, reaching new audiences through direct emails to over 630,000 people.

Press advertising is also being used to reach a potential audience of over 44,460 readers, through The Sunday Times Scotland.

Eyes on the prize in Argyll - August 2015



VisitScotland's spring/summer 2015 UK-wide Brilliant Moments campaign promoted things to see and across the Scotland but also offered prospective visitors the chance to win a stay in Oban and Mull in the marketing activity.

The extensive prize included a two night stay at the Oban Bay Hotel, return ferry travel from Oban to Mull, one night stay at the Isle of Mull Hotel and Spa, adult passes for West Coast Tours Isle excursion and £100 travel expenses.

The activity for the campaign consisted of:

- Large-scale Facebook activity.
- An email to a database of 20,000 of Metro's English contacts.
- An Evening Standard email to 20,000 on their London database.
- An online display advert on the Lonely Planet website.
- A lonely Planet e-newsletter to a database of 165,000.
- Online banner adverts on Goodfood.com.
- Deliciousmagazine.co.uk online banner adverts.

All channels were chosen to acquire new contactable names to the database and inspire consumers to come to Scotland and experience the wealth of brilliant moments for themselves. The campaign targeted UK visitors with a bias towards London and the south of England and latterly expanded to the north of England.

The campaign offered over 10 million total opportunities to see this promotional content, with over 2,800 direct referrals to businesses in Scotland and over 44,000 contactable names for future promotions.

Lights, Camera...Argyll!



Boasting screen credits in movies featuring lead characters ranging from the world's most famous spy to a man-eating alien and TV hits from *Downton Abbey* to *Balamory*, Argyll & The Isles' starring roles were celebrated in a film locations guide created by VisitScotland.

The spectacular scenery of Argyll & The Isles has featured in a wide selection of films through the years, from the 1960s Bond blockbusters *From Russia With Love* and *Goldfinger* through to 1985 quirky comedy *Restless Natives* and 2013 sci-fi horror and Scarlett Johansson hit, *Under The Skin*.

Due to the fact that it was shot almost entirely on location in the region, the film most closely associated with Argyll & The Isles is family favourite *Ring of Bright Water (1969)*. The semi-autobiographical story of a writer who brings his pet otter to the west coast of Scotland relies on the region's scenic beauty and makes it easy for film fans to follow in their footsteps in and around Oban and the village of Ellenabeich on tranquil Seil Island.

One of the region's finest heritage gems, Inveraray Castle, was also beamed into homes worldwide in 2012 when it played host to one of television's most famous families, the Granthams, and the stately property starred in *Downton Abbey* as the fictional Duneagle Castle.

Written by VisitScotland's own Tom Maxwell, specialist research and consultation for 'Set in Scotland, A Film Fan's Odyssey' was provided by David Martin-Jones, Professor of Film Studies at the University of Glasgow.

With 40 per cent of visitors to the UK inspired to come here after seeing it on film or on television, VisitScotland hopes the new guide will tempt visitors to set-jet to Argyll & the Isles and follow in the footstep of their favourite film stars.

Argyll born inventor features in new film



As we celebrate the 90th anniversary of Helensburgh born, John Logie Baird's first public demonstration of his now famous invention - the television (26 January 1926), VisitScotland released an animation that illustrates how different the world would have been without Scottish innovators.

From the invention of television to the MRI scanner, ATMs to cloned mammals, toasters to the kaleidoscope, the two minute animation includes over 25 key Scottish innovations and developments that have shaped the world we live in today.

The film is being used by VisitScotland to promote the 2016 Year of Innovation, Architecture and Design, a 12-month programme of exciting events and activity that will showcase Scotland's position as an "innovation nation".

It is hoped the animation, which will be promoted worldwide through social media, will motivate visitors across the globe to visit the country that has inspired leading pioneers, inventors, creatives, architects, scientists and designers.

Helensburgh born innovator, John Logie Baird gave the world's first demonstration of true television before 50 scientists in an attic room in central London on 26 January 1926. In 1928 Baird sent television pictures from London to New York by short-wave radio. He also demonstrated television in colour, and developed a video recording system which he called 'phonovision'.

The Scotland's Creativity at your fingertips film is available to view online and you can share it with your customers across your social media sites and on your website now.

Awards aplenty for Argyll & The Isles



A number of businesses from Argyll & The Isles celebrated successes in the Scottish Thistle Awards Regional Final, at the Highlands and Islands Tourism Awards and in the Scottish Thistle Awards National Final.

Businesses based in the Helensburgh and Lomond area were entered into the Central South West Scottish Thistle Awards with the rest of Argyll & The Isles heading north for the Highlands and Islands Tourism Award.

Forest Holidays Ardgartan won the award for Best Holiday Accommodation at the Scottish Thistle Awards regional finals with La Barca Spanish Tapas and Wine Bar, Riverbank Bar & Restaurant and Cattle & Creel Steakhouse and Seafood Bar picking up the the Scotland CAN DO Award for Innovation in Tourism.

Gail Ritchie of Ardmay House International Summer School was the winner of the HIT Scotland Regional Young Ambassador Award and Amy Lyons of Cameron House Hotel was a finalist in the same category.

At the Highlands and Islands Tourism Awards almost half of the sixteen awards on offer went to Argyll & The Isles businesses.

Argyll & The Isles businesses and events winning their category were:

- Best Cultural Event Tiree Music Festival
- Best Sporting Event Tiree Wave Classic
- Best Holiday Accommodation Torrisdale Castle Estate, Kintyre
- Best Restaurant Experience Ninth Wave Restaurant, Isle of Mull
- Most Hosptiable B&B / Guest House Ardtorna Bed and Breakfast, Oban
- HITA Hospitality Hero Emma Clark, Glenegadale House, Isle of Islay
- HITA Ambassador of the Year Calum Ross, Loch Melfot Hotel, Oban

The winners of both the regional finals went on to fly the flag for Argyll & The Isles at the glittering national Scottish Thistle Awards final which was held in March at the EICC in Edinburgh during the 2016 Scottish Tourism Week's Signature Programme.

National winners included:

Forest Holidays in Ardgartan won the Best Holiday Accommodation

Ardtorna B&B in Barcaldine picked up Most Hospitable B&B/Guest House

Ninth Wave Restaurant on the Isle of Mull took home the Best Restaurant Experience

Treasured Tastes of Argyll & The Isles



Produced by VisitScotland, You'll Have Had Yer Tea? Treasured Tastes of Scotland features more than 40 recipes submitted by members of the public and local chefs following a nationwide appeal.

Secret Scottish family recipes and delicacies, including those originating from Argyll & The Isles, have been captured in the new recipe book.

The section featuring memories of West & Central Scotland includes a recipe for Islay Crab Pâté with oatcakes submitted by David Barnett who recalls summer holidays spent with his grandparents on Islay and collecting seafood from the pier at Portnahaven.

Another recipe for 'Nettie's Helensburgh Toffee' recipe was submitted by Patricia Sutherland who recalls that her mother, Nettie - who was 'famous for her tablet, which she called Helensburgh Toffee' - learned the recipe at school in Helensburgh from 'a grim domestic science teacher'. And although it's more than 25 years ago since Nettie passed away, Patricia and her family still love making and savouring her 'melt-in-the-mouth, decadent tablet'.

The book is published after new research, carried out by Scotpulse on behalf of VisitScotland, reveals that more than half of families in Scotland do not sit down for meals together on a daily basis. VisitScotland is urging families to enjoy dining together and create more mealtime memories.

The idea behind this recipe book was also to create a legacy for the Year of Food and Drink 2015, which has been a great success in helping to raise the profile of Scotland's outstanding natural larder on the world stage.

You'll Have Had Yer Tea is available free of charge in VisitScotland Information Centres throughout the country. It is also available online.

Social Media

Putting Argyll & The Isles in the picture



Some of Scotland's top social media snappers took over VisitScotland's Instagram channel, with one from Argyll & The Isles showing the best the region's landscape has to offer.

For three days every week in October 2015, the influential Instagrammers showcased the best of Scotland through their own lens on the our @VisitScotland Instagram account and Lochgilphead's own Eilidh Cameron (eilidh_cameron) was showcasing the region.

Other Scottish Instagrammers who have featured on the VisitScotland account so far include Rab Ritchie (@itsrab) from Central Scotland, Fiona Annal (@fionaannal) from Orkney and Ellis O'Connor (@ellisoconnor) from the Highlands.

VisitScotland's Instagram account now has over 78,000 followers and can be found at https://instagram.com/visitscotland/.

You can also follow Eilidh on her account.



Images by Eilidh Cameron on Instagram (L-R) Jura from Islay, Kilchurn Castle, Mid Argyll.

Growth Fund, Events Fund and in-kind events support

Six Argyll events received funding



Three internationally-renowned events taking place in October 2015 in Argyll & The Isles benefited from funding granted through EventScotland - part of VisitScotland's events directorate.

The Mull Rally, The Royal National Mod and BWA Tiree Wave Classic all received funding.

Three events in spring and summer 2016 also received funding including Oban Live, ButeFest and The Highland Fling in Oban.

EventScotland is a team within VisitScotland's events directorate and is working to make Scotland the perfect stage for events. By funding and developing an exciting portfolio of sporting and cultural events, EventScotland is helping to raise Scotland's international profile and boost the economy by attracting more visitors.



ButeFest 2015.

Growth Fund awarded to joint partnership



A unique collaboration designed to boost the number of short breaks taken in Glasgow and Loch Lomond, including Argyll, was given £34,000 by VisitScotland.

Destination marketing organisations Glasgow City Marketing Bureau (GCMB) and Love Loch Lomond teamed up with ScotRail for a £68,000 marketing campaign, which VisitScotland has match-funded through our Growth Fund.

Aimed primarily at potential visitors from Edinburgh and Aberdeen, the campaign will highlight the close proximity between the urban experiences of Scotland's largest city and the beautiful scenery of Loch Lomond.

A key message is the fact that ScotRail operates a regular train service between Glasgow Queen Street and a number of train stations in the Loch Lomond area, including Balloch which has a maximum journey time of 50 minutes.

The marketing activity also included the creation of website landing pages and a short film as well as radio, online and press advertisements.

The money will also be used to host press trips and to allow the partners group to attend Travmedia International Media Marketplace in London - a showpiece media event for the travel trade.

Industry events

AITC Tourism Summits

VisitScotland continue to dedicate its support to this event in the form of partner funding. AITC does an excellent job of rallying the industry in Argyll and the Tourism Summit is a great opportunity for everyone to come together and look forward to the coming season and find out how we can all continue to work in partnership.

We supported the AITC Tourism Summit in March in Helensburgh by paying for the locally-sourced lunch.

Argyll hosts national food tourism event



The national food tourism event, held in Oban and delivered in partnership between Argyll & The Isles Tourism and Food From Argyll with support from VisitScotland, Argyll & Bute Council, Highlands & Islands Enterprise and CalMac, was designed to inspire Scottish tourism and food businesses and ask the question - has Scotland got what it takes to become a global food tourism destination?

VisitScotland's Head of Global Brand & Marketing Communications, Helen Campbell, facilitated two workshops based on our future marketing plans and Taste Our Best and how food and drink and tourism businesses could get involved.

VisitScotland provided financial and in-kind event support in the run up and during the event

Taste Our Best Case Study

Creel to meal at The Colintraive Hotel



VisitScotland produced a number of case studies on Taste Our Best businesses at the end of the Year of Food & Drink including this one for the Colintraive Hotel. These were featured on visitscotland.org, on social media and in our industry enewsletter.

The award winning **Colintraive Hotel** sits on the coast of the Cowal Penninsula at the Kyles of Bute and is open every day of the year, making it a hub for the local community. The 3 star Gold Award Inn is described by its owner, Patricia Watt, as a gastro pub and restaurant serving amazing local shellfish and the best meat from the Isle of Bute.

The hotel has recently been nominated for Rural Hotel of The Year Inn and was awarded a Silver Medal for Chef Excellence at the Scottish Hotel Awards 2013.

Patricia found out about Taste Our Best through a routine Quality Assurance visit from her VisitScotland Advisor. The Colintraive Hotel has already gained a VisitScotland 3 star Gold Award and Patricia saw the advantage of being assessed for Taste Our Best at the same

time as being assessed for Quality Assurance as they were already doing as much as they could to source locally.

This was highlighted when the Assessor passed the Hotel with no need for any changes to the menu or how the provenance of the food and drink was promoted. In Colintraive's case, the Hotel didn't require any advice to achieve the award but this is available from VisitScotland's experienced Advisors to businesses who apply to the scheme.

Patricia states the main reason behind applying for Taste Our Best was "So that people can recognise that we're providing Scotland's best produce and we're very proud to be able to do so." She says the award heightens the awareness of what the hotel offers.

The Colintraive is able to keep the same menu all year round, with some seasonal variations, and for new visitors the menu is a delight of local produce. Patricia often encourages visitors to come in and sample the local seafood.

Patricia describes the collaboration with other local businesses as very important to the village and the community and has seen more of this in 2015, being the Year of Food and Drink. The hotel keeps in close contact with suppliers and often passes on their details to customers who want to know more about where the food came from, such as the local Auchenbreck Pig Farm in the village, venison from Winston Churchill of Dunoon, hot smoked Salmon from Ritchie's of Bute and Kyles of Bute Langoustines. Argyll & Bute Council

Strategic Alignment, Visitor Economy Development and Stakeholder Engagement

VisitScotland remains committed to supporting the development of the visitor economy in Argyll & Bute, and works closely with council officers and partner organisations to create and maintain an attractive environment for investment in tourism, recreation and leisure products, services and facilities; and a total quality experience for residents and visitors.

Maintaining the visitor economy as a priority for economic recovery and growth necessitates strategic alignment with Scottish Government policy and involves collaborative planning and working with other agencies, the local authority, the destination organisation, marketing groups, sector groups, industry associations, the European Union and elected members at all levels.

The destination organisation, Argyll & the Isles Tourism Co-operative Ltd (AITC) undertakes regional marketing activity and destination development work on behalf of its membership of local marketing groups and VisitScotland is a member of the steering group and a number of sub-groups devoted to particular development areas. This is a mature and rewarding relationship, bringing expertise and experience together to maximise the benefits of public, private and third sector investment.

Regional Brand Awareness

VisitScotland supports AITC in a brand awareness exercise. Marketing specialists have agreed to work with AITC and the group's creative agency to strengthen consumer understanding of Argyll and what it means to UK and international markets. VisitScotland and AITC have agreed a regional marketing strategy with rich online and mobile content planned to extend the reach of traditional media campaign activity over 2016-17 and will deliver some of this on behalf of AITC and Argyll & Bute Council.

Economic Forum

VisitScotland contributed to Argyll & Bute Council's Economic Forum, chaired by Nick Ferguson, firmly emphasising the importance of wildlife, scenery, the maritime environment, food and drink, quality and authenticity of experience, investment, connectivity, community, culture and heritage and events and festivals. The consumerfacing links between tourism, aquaculture, agriculture, forestry and renewable energy should not be overlooked and indeed present significant business opportunities. VisitScotland continues to work with AITC and partners on identification of unique market appeal factors from a long and diverse list of regional specialities:

- Culture (Gaelic, Art & Design, Music, Literature, Film & TV, Poetry, Song)
- Heritage (Species & Habitats, Scenery, Ancient Monuments, Archaeology, Genealogy, Nationhood, Castles, Clans)
- Marine environment (Sea and Islands, recreation, leisure, aquaculture, offshore energy)
- Food & Drink (local produce, quality, agriculture & diversification, extraregional impact, distilling & brewing)
- The Great Outdoors (Long Distance Routes, sailing & boating, board sports, paddle sports, climbing & hillwalking, walking, cycling)
- Opportunities (dog friendly, accessible tourism, markets, service partnerships, community development, rural development, amenity development)
- Events and festivals (VisitScotland/EventScotland continue to support consumer and industry-facing events across the region - please see Activity Report 2015-16; organisers of events and festivals can upload details for entry on www.visitscotland.com free of charge)

Regional Performance

In 2014 the total number of trips to Argyll & the Isles was 1,067,000 and the total visitor spend was £270 million. This prompted AITC and partners to increase the target for visitor spend by 2020 to £300 million, as the original target of £250 million had already been exceeded. 2014 was an exceptional year for tourism in Scotland generally, but the statistics demonstrate that the region has the capacity to sustain growth to increase its share of revenue and the number of jobs the visitor economy supports.

Influence

VisitScotland maintains membership of, or consultative and advisory functions for the following groups working towards economic growth in Argyll & Bute:

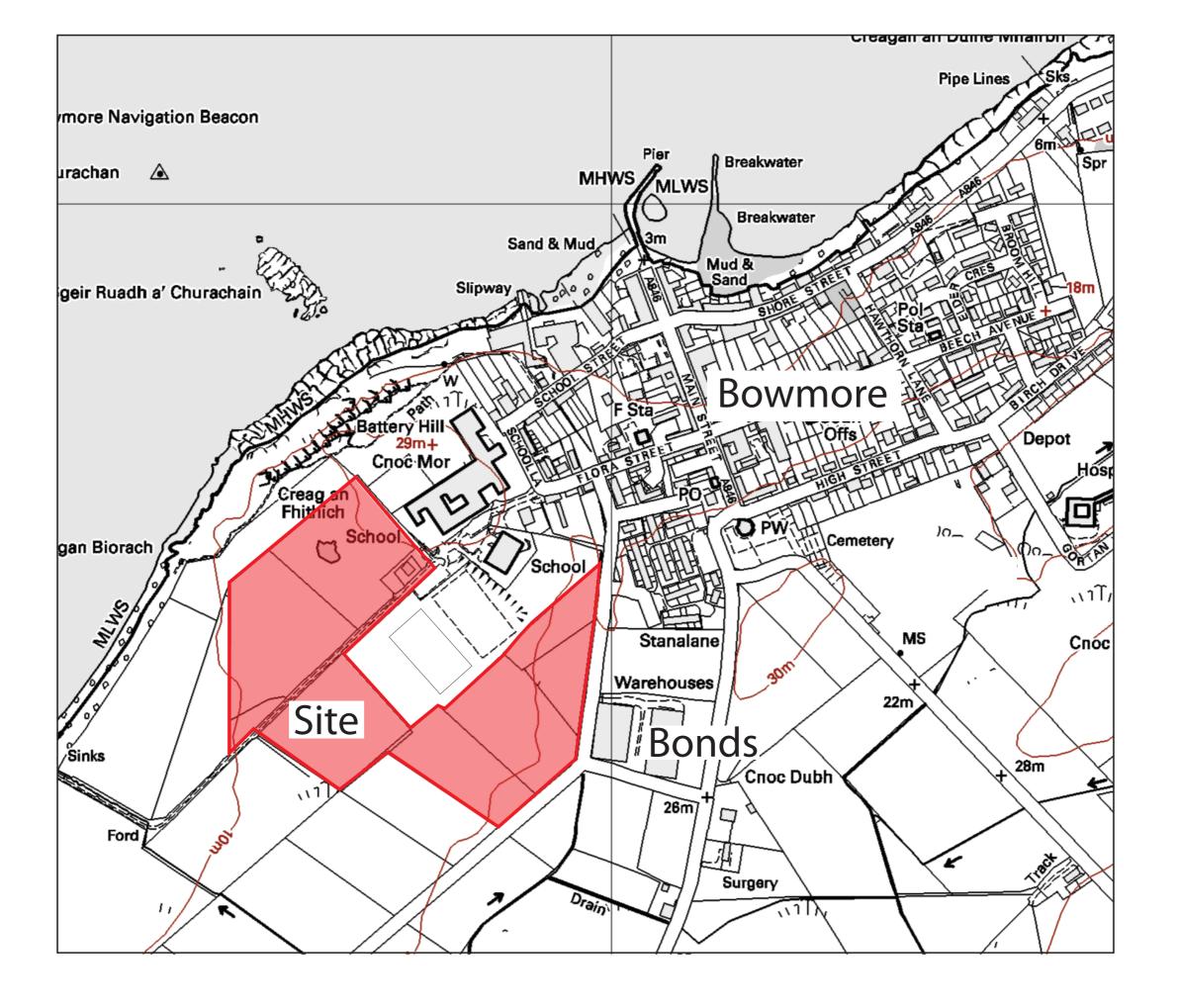
- Argyll & the Isles Tourism Co-operative Steering Group
- Argyll & Bute Economic Forum
- Loch Lomond & the Trossachs National Park
- Love Loch Lomond
- Broadband Scotland
- Ferry Users Group
- Clyde and Hebridean Ferry Services Economy, Business & Tourism Working Group

- Scottish Government Marine Strategy Forum
- Scottish Parliament Cross-party Group on Marine Tourism
- Marine Tourism Development Group
- Interface
- Scottish Government Economic Geography Project
- Argyll & Islands Long Distance Routes
- West College Scotland Industry Advisory Group
- Argyll & the Islands LEADER
- Argyll & Ayrshire FLAG

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April 2016



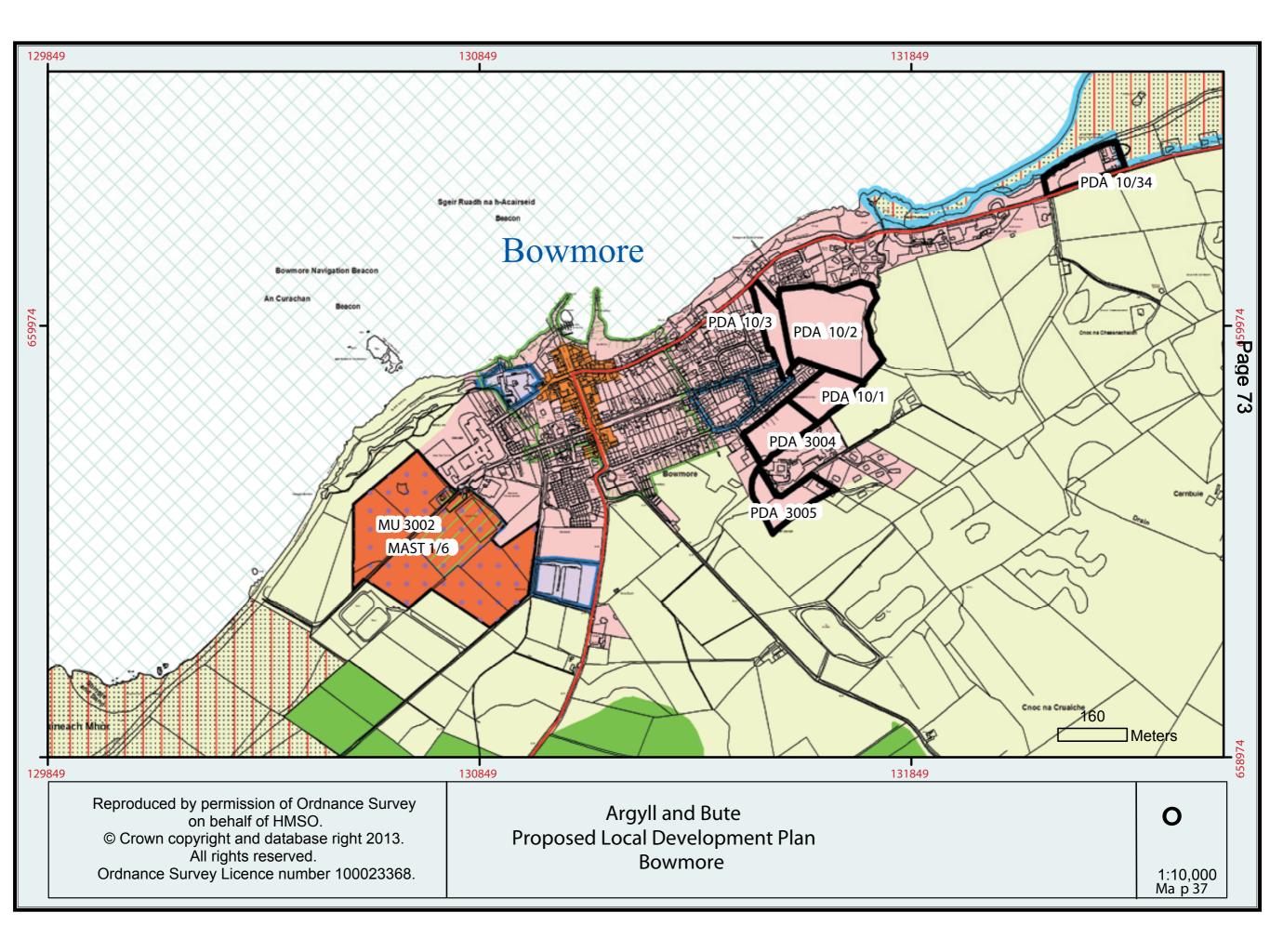




























Simple building at School Street in Bowmore could act as starting point for design of new workshops



MacLeod Construction workshops at Campbeltown



MacLeod Construction workshops at Campbeltown

ISLAY ESTATES COMPANY Shoreline Project, Bowmore

Business/Workshop Units Islay & Jura Community Enterprises



Islay & Jura Community Enterprises (I&JCE) proposes a development of business and workshop units, providing space for local businesses.

The units will be owned and managed by I&JCE. This will create a valuable asset which can help I&JCE sustain and expand its community activities in future.

I&JCE wants to make contact with local businesses which are interested in renting the workshops. This will make it easier to design a development which meets local needs and to obtain grant funding for the project.

If you would be interested in renting a unit, contact:

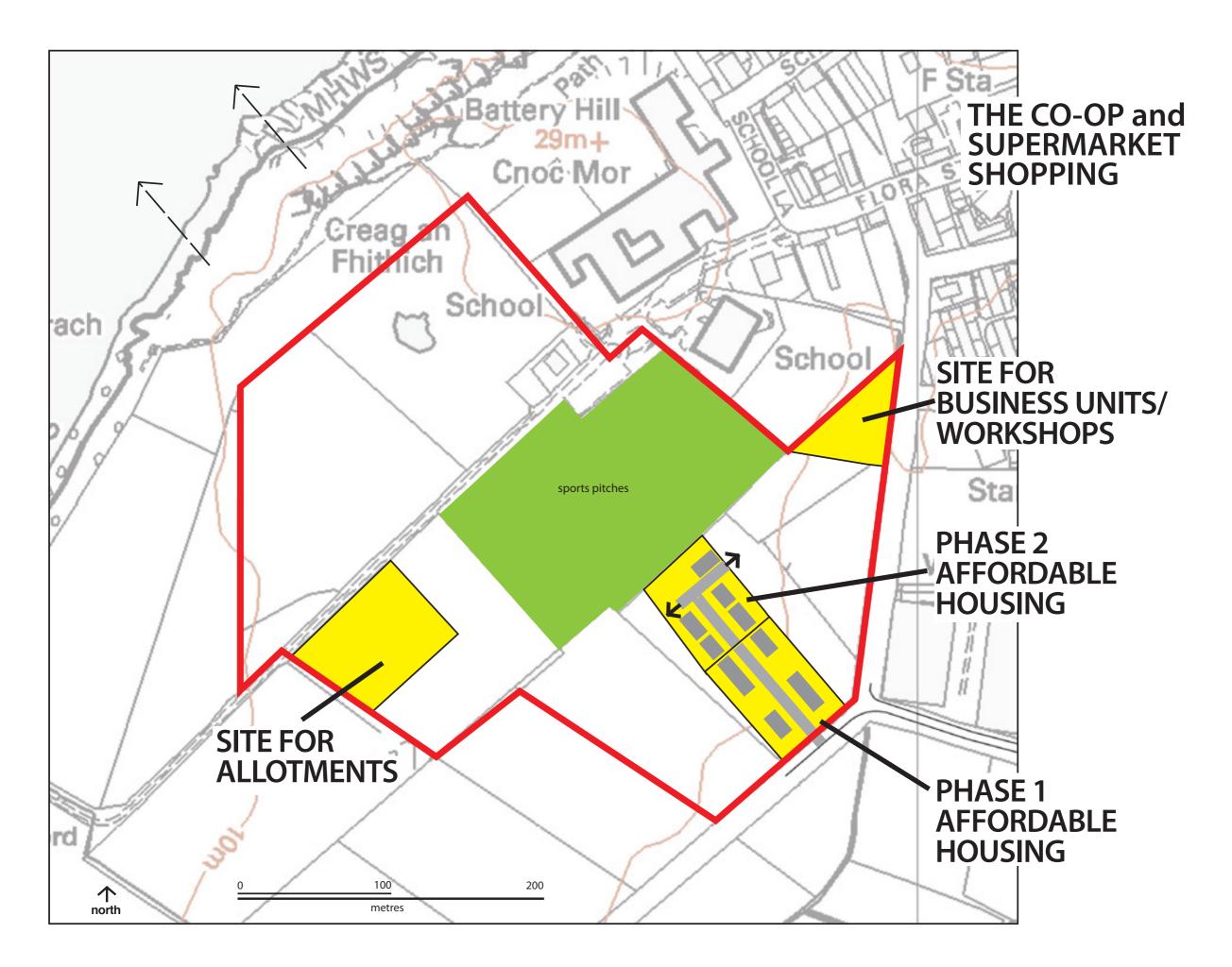
Gary Scott Islay & Jura Community Enterprises Mactaggart Leisure Centre **School Street Bowmore PA43 7JS**

tel: 01496 810 924

email: mlc.scott@btconnect.com







Argyll and Bute Community Planning Partnership

MAKI Area Community Planning Group

May 2016

Agenda Item [for office use]



Integration of Health and Social Care

Summary

The integration of health and social care, required by the Public Bodies (Joint Working) (Scotland) Act 2014. The Health and Social Care Partnership becomes fully operational from April 1st 2016.

The report aims to update the Area Community Planning Group on the final steps toward the Health and Social Care Partnership going live.

This report provides the last progress update to the Area Community Planning Group as the Integration Joint Board is now the accountable body.

1. Purpose

The purpose of this report is to provide the Area Community Planning Group with a progress report on the actions undertaken to establish the Argyll and Bute Health and Social Care partnership (HSCP) from the 1st April 2016.

2. Recommendations

The Area Community Planning Group is asked to note the content of the report.

3. Background

The mechanism by which the delegation of resources, governance and operational responsibility is transferred to the Integration Joint Board (IJB) is its 3 Year Strategic Plan as directed by statute and guidance.

The Strategic Plan for health and social care 2016 – 2019 has been through both informal and formal consultation processes. The Argyll and Bute Strategic Plan has been prepared in accordance with statutory requirements and incorporates feedback from a prescribed

consultation process.

The final version was approved by the NHS Highland Board on 23rd February 2016 and by Argyll & Bute Council on 17th March 2016

.

The Strategic plan was presented to the IJB for its approval and agreement on the 23rd March. The plan was approved. This followed a two -step process:

- o The IJB agreed to adopt and implement the Strategic Plan
- The IJB considered and agreed the proposed budgetary allocation from Argyll and Bute Council and NHS Highland

From the 1st April the Integration Joint Board, is a separate statutory body for Health and Social care services and as such has a prescribed formal reporting and accounting process comprising.

- Production of an annual performance report
- Continuation of the single outcome agreement through the Community Planning Partnership
- Quarterly briefing paper to council Performance, Review and Scrutiny (PRS) committee

This is therefore the last formal report which will be submitted to the Area Community Planning Groups as responsibility transferred to the IJB from the 1st April 2016

4. Detail

The Strategic Plan describes how Argyll and Bute Health and Social Care Partnership will make changes and improvements in the way it delivers health and social care over the next three years.

The Strategic plan essentially details:

- Where do we want to be in 3 years time
- How what changes to be made and how we intend to do them
- When- how we will know we have achieved this, targets and measures

The Strategic plan explains what services the IJB is responsible for, what the IJB priorities are, why and how we decided them. It shows how the IJB intends to make a difference by working closely

with partners in and beyond Argyll and Bute.

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The Strategic Plan 2016 – 2019 can be found at www.healthytogetherargyllandbute.org.uk/

5. Conclusions

The integration of health and social care is required by the Public Bodies (Joint Working) (Scotland) Act 2014 and prescribed by the

associated regulations and guidance. It is a transformational change, requiring a significant cultural shift.

The IJB Health and Social Care Partnership assumed responsibility for all delegated functions on April 1st 2016.

This is a significant area of policy development for both the Council and NHS Highland as it is a legislative requirement which both partners will need to comply with fully.

6. 0 SOA Outcomes

SOA Outcome 4 SOA Outcome 5

Name of Lead Officer

Christina West, Chief Officer, Health and Social Care Partnership

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For further information please contact:

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Argyll and Bute Community Planning Partnership

Area Community Planning Groups

May 2016



Health Improvement Annual Report

1. Purpose

To update community planning partners on activity to improve the health of Argyll and Bute's people during 2015-16.

2. Recommendations

Community planning partners should consider how they can contribute to health improvement activity in Argyll and Bute, for example:

- Membership of the Health and Wellbeing Partnership.
- Membership of a local Health and Wellbeing Network.
- Partnership working on health improvement projects.
- Participation in the evaluation of the Joint Health Improvement Plan (JHIP) which will take place early summer 2016.

3. Background

Health improvement activity across Argyll and Bute is co-ordinated by the Health and Wellbeing Partnership which is a strategic partnership of the CPP. This is supported by 8 operational groups in our local communities called Health and Wellbeing Networks.

More information can be found at: www.healthyargyllandbute.co.uk

This activity is supported by a health improvement team of 8 staff in NHS Highland/Argyll and Bute Health and Social Care Partnership.

4. Detail

The following report contains details of health improvement activity across Argyll and Bute during 2015-16. Highlights of this include:

- Allocation of 120 small grants for health improvement totalling more than £111k.
- Additional investment in health improvement structures from the Integrated Care Fund.
- Promotion of health on the Healthy Argyll and Bute facebook page which now has 611 likes.
- Development of a new service to promote social prescribing across Argyll and Bute in partnership with Carr Gomm. This is to support people with health problems with underlying social issues like loneliness, debt or relationship breakdown.
- An assets approach to health and wellbeing is based on the

understanding that healthy people arise from healthy communities and investing in localities creates environments that are conducive to healthy living. Assets are services and resources that support healthy living and they can be found on the discover section of the Living it Up website: www.portal.livingitup.org.uk

5. Conclusions

According to the Christie Commission in 2011, up to 40% of public sector resources are wasted on solving preventable problems:

'A cycle of deprivation and low aspiration has been allowed to persist because preventative measures have not been prioritised. It is estimated that as much as 40 per cent of all spending on public services is accounted for by interventions that could have been avoided by prioritising a preventative approach. Tackling these fundamental inequalities and focussing resources on preventative measures must be a key objective of public service reform.'

Future Delivery of Public Services Christie Commission June 2011

Partnership working for improving health and wellbeing, reducing inequalities and the prevention of health problems has been shown to be effective across Argyll and Bute. Local area partners should ensure they are connected to local activity.

Name of Lead Officer
Alison McGrory
Health Improvement Principal
NHS Highland/Argyll and Bute Health and Social Care Partnership

29 April 2016

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HEALTH AND WELLBEING IN ARGYLL AND BUTE ANNUAL REPORT 2015 - 2016

Contents:

Health and wellbeing Page 2 - 3 networks & grant funding ICF SUPPORT FOR HEALTH AND Page 4 WELLBEING & ASSET MAPPING Self Management Page 5 Keep well & Page 6 **Healthy Working Lives** Healthy Weight & Child Healthy Page 7-8 Weight Tobacco Page 9 Page 10-11 Sexual Health Social Proscribing & Guided Page 12 Self Help Review Mental Health & SMHFA Page13 Suicide & Self-harm Page 14 Motivational Interviewing & Page 15 **Promotional Activity**

Introduction

Alison McGrory, Health Improvement Principal NHS Highland, Argyll and Bute

The Health Improvement Team in Argyll and Bute continues to build the Health and Wellbeing brand to raise awareness of the potential of Argyll and Bute's people to lead healthier and happier lives.

We are proud of our achievements on social media this year, with the number of likes for the Healthy Argyll and Bute facebook page now standing at 611.

This report includes highlights of our activity during 2015-16. Please look us up on facebook to tell us what you think.

www.fb.com/healthyargyllandbute





Health and Wellbeing Networks & Health and Wellbeing Grant Fund Alison McGrory and Network Co-ordinators

Health and Wellbeing Networks

The 8 Health and Wellbeing (HWB) Networks throughout Argyll and Bute have continued to meet on a regular basis to promote health and wellbeing and to administer and support the HWB grant fund. Each network has a coordinator who runs the network with payment of £5,000 provided by the Public Health Department of NHS Highland. Co-ordinators complete annual reports of their activities which are available at: www.healthyargyllandbute.co.uk

Finally, the administration of the Networks is now supported by a formal Service Level Agreement between NHS Highland and the coordinators. This took some time to do and we were supported by the NHS contract manager. The SLA sets out expectations of the service and key performance measures. It is monitored by way of the annual reports mentioned above.

Health and Wellbeing Grant Fund

Health and Wellbeing Grant FundNetworks administer small grants which are allocated using a formulae based on National Resource Allocation Committee (NRAC). Grant allocation is devolved to local community level.

Area	% of total budget	Amount of funding
Bute	9%	£9,881
Cowal	17%	£19,350
Helensburgh and Lomond	25%	£27,490
Islay and Jura	5%	£5,285
Kintyre	10%	£10,889
Mid Argyll	11%	£12,411
Mull, Iona, Coll, Tiree and Colonsay	5%	£5,868
Oban and Lorn	18%	£20,525
Total	100%	£111,700

There have been some changes again this year to the network co-ordinators:

- ➤ Eleanor Sloan who was the co-ordinator in Kintyre left Homestart in March 2016 and a new co-ordinator is about to take on the role.
- ➤ Eleanor also looked after the Islay and Jura Network during 2015-16. Gill Chasemore is the new co-ordinator taking over from Eleanor. She works for the TSI in Islay.
- Susan McFadyen finished her coordinators post in Cowal where they are in about to advertise for a new person.

In 2014-15 a new network was piloted for the islands of Mull, Iona, Coll and Tiree. This has worked well and is now permanent.

Total spend	£111,870.95 (£61,700 core plus £50,000 ICF)
Number of projects funded	120
Average award	£932.26
Strategic priorities met: Health inequalities Mental health Tobacco Alcohol Obesity Early years Older people Teenage transition (NB many projects met several priorities)	21 16 75 56 61 46 28 7

Table 2 – How the grants were allocated.

Health and Wellbeing Networks & Health and Wellbeing Grant Fund Alison McGrory and Network Co-ordinators

A very wide range of projects receive health and wellbeing grants.

Below is a flavour of activity:

- ➤ £500 for Lochgilphead Christmas Day gathering
- ➤ £1,000 for Counterweight for Carers in Mid Argyll
- ➤ £1,920 for Helensburgh and District Men's Shed
- ➤ £850 for Oban Link Club
- ➤ £848 to support young carers in Kintyre
- ➤ £1,140 for strength and balance classes in Cowal
- ➤ £200 for the Struan Lodge lunch club
- ➤ £1,200 for area wide talking newspapers project
- £2,000 for a DVD resource on hearing loss highlighting the links with dementia
- ➤ £500 for Tiree Windsurfing Intro & Master Classes



Tarbert, Circular walking route



Helensburgh, Tea in the park



Audiology DVD

ICF support for Health and Wellbeing & ASSET Mapping Alison McGrory

ICF support for Health and Wellbeing

During 2015-16 an additional £90,000 was made available to support the work of the Health and Wellbeing Partnership via the Integrated Care Fund (ICF). The ICF is ring fenced Scottish Government funding to support the integration of health and social care services and improve health and wellbeing outcomes. A sum of £40,000 from this additional allocation was used to build capacity in the networks and the remaining £50,000 was added to the small grant fund. This extra investment is considered to have had a significant impact on building capacity for health improvement in Argyll and Bute. A report was submitted to the ICF performance monitoring group in March

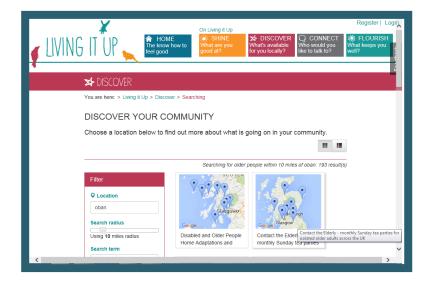
Objectives include:

- Service improvements that improve the health and wellbeing outcomes of adults
- ❖ Prevention of ill-health
- * Early intervention, care and support for people with complex and multiple particularly conditions, those areas where multimorbidity is common adults under 65, as well as in older people
- Health and care support for older people

Health Asset Mapping

During 2015-16, the Health and Wellbeing Networks have been involved in identifying 2,000 health assets across Argyll and Bute and getting them posted on the Living it Up website - www.portal.livingitup.org.uk Asset mapping is the term used to identify all the things in our local communities that can contribute to people leading healthy and fulfilled lives. The type of assets is very wide and ranges from services, such as, benefits advice and citizen's advice, to activities in local communities, such as, lunch clubs and befriending schemes. This work has been done in conjunction with the Scottish Government funded programme Technology Enabled Care (TEC), which aims to promote self management of long term health conditions using technology.

Asset mapping will continue in 2016-17 aligned to the social prescribing contract with Carr Gomm.



www.portal.livingitup.org.uk

Self Management Yennie Van Oostende

Self Management continues to be a key priority to ensure that people with long term health problems can thrive and live as well as possible with their condition. Self management is not about going it alone, it is about team work with those around you as well as knowing what it is that you need from the health service and what is available in your community to stay socially connected. More self management coaches have been trained who are now delivering the "Living Well with a Long Term Condition Programme", which consists of a choice of:

- ➤ Half day Pain Toolkit workshops led by peer coaches
- ➤ A five-week peer led self management programme
- Monthly peer support groups
- Tai chi for Health exercise and falls prevention programme

All the above programmes are run by trained volunteers who themselves live with a long term condition or persistent pain, who are good self managers and understand the day to day issues and concerns. The focus of the above programmes is, as the title of the programme suggests, about improving your health and wellbeing, whether it is through getting socially and physically active, acquiring relevant information at the right time, or workingwith health professionals with you in the driver's seat.

It is Arthritis Care who coordinates this programme in partnership with the NHS. www.arthritiscarescotland.org





A new resource called the Self Management Plan has been developed in Highland by the Let's Get on With It Together (LGOWIT) Partnership. This plan will support people with a long term condition to think through what they want out of life and how they can achieve that, while living with the reality of chronic ill health. We are looking for funding to get this resource printed, so that it can be used widely, but it will also be made available to download from www.lgowit.org.uk

Keep Well Alison Hardman & Healthy Working Lives Angela Coll

The Keep Well funding is now in its final year, over the last five years we have tried a variety of models of anticipatory health care for vulnerable groups. From identified geographical areas with targeted health checks to specific groups such as carers and unemployed. We have worked with communities and the Health and Wellbeing Networks. Over the last year we have funded adult weight services, carers cooking classes, unemployed health activities through Lorna and Oban Healthy Options and supported the pilot for Coll Healthy options which will be running physical activities from GP prescriptions.



This coming year we will be looking at targeted coproduction and partnership working within the community. This will be the final funded year from the Scottish Government and we hope over the last five years to have left a legacy within the communities we have worked in.

Healthy Working Lives

Argyll & Bute currently have 22 workplaces registered for the HWL Award Programme, 12 of which have already achieved a HWL Award. In addition, Argyll & Bute supports 14 cross border HWL registrations (workplaces with sites throughout Scotland), of which 13 have a HWL Award. In total, that means there are 25 Awards held in Argyll & Bute: 13 Gold, four Silver and eight Bronze. These organisations vary significantly in size and come from all sectors.

All seven NHS sites in Argyll & Bute have a HWL Award. Cowal, Kintyre, Islay, Mid Argyll and Oban, Lorn and the Isles all have a Gold Award, Bute has a Silver Award and VICC has a Bronze Award.

There was one new registration in the Award programme in the last year. Webhelp Caledonian House in Dunoon achieved their Bronze Award in December 2015. All other workplaces are currently maintaining their current level of Award.

& Child Healthy Weight Alison Hardman

Active Scotland Outcomes Framework

National Strategic Priorities

Physical activity is about getting people moving, daily walking, playing in a park, going to a gym, training with a team or aspiring to win a gold medal – it doesn't really matter how people get active, it just matters that we do. Being physically active contributes to our personal, community and national wellbeing. Our vision is of a Scotland where more people are more active more often.

We encourage and enable the inactive to be more active. We encourage and enable the active to stay active throughout life.

We develop physical confidence and competence from the earliest age. We improve our active infrastructure – people and places. We support wellbeing and resilience in communities through physical activity and sport. We improve opportunities to progress and achieve in sport.

Obesity is often mentioned as the epidemic of the 21st century, and there are many associated health risks. Becoming more physically active has significant benefits including attaining or maintaining a healthy weight.

Last year, we launched the Argyll & Bute Physical Activity Position Statement. This year, our involvement in updating the Argyll & Bute Council's Sport and Leisure Framework 2015-19 resulted in the inclusion of a priority to target and support people, who are currently inactive to become more active.

It takes a lifetime approach, with priorities and outcomes for all age groups. A Forum was set up to work collaboratively to promote physical activity and create a new Argyll Active Brand.

Child Healthy Weight

Over the last twelve months the CHW budget has tried out a variety of ways to engage with people to work across the vast area of A&B given the restricted capacity.

The aim was to have a few tried methods of service delivery to evaluate and look at the best ways to move forward for 2016-2017 financial year. Inspiralba was commissioned to run a couple of projects across the area. Two events were arranged with the Barrow Band and local food producers in Campbeltown and Oban, these used the pull of a large organised community event and enabled a fun and engaging activity for families to learn and experience nutritional and food information. Also Inspiralba co-ordinated a primary school bidding process for school active play ground project. Primary schools placed a bit for money to use to increase activity in the play ground. We were over whelmed with the response and individual ideas that came forward and it proved very difficult to score and allocate the funding.

Part of the bid process was the request to provide feedback and evaluate the activities the money had enabled the children to undertake.



Here are some pictures from Strone Primary School demonstrating some of the activities they are now able to do.







Lochilphead community swimming pool received money to target swimming lessons for their Health and Wellbeing Through Sport Programme. Enabling a group of children to access free swimming lessons and encourage families to access the pool facilities.

Fit-Ness provides healthy activity sessions for parents and children. During the sessions they undertake a variety of games, activities and healthy eating workshops. As part of our evaluation and evidence informed practice we commissioned a Social Enterprise to undertake an evaluation as to the benefits of this type of activity.

On the Isle of Bute for two years local NHS staff have delivered Fit-Ness in partnership with A&B leisure facilities and local community sports clubs providing taster sessions.

Electronic copies are available from - alison.hardman@nhs.net.

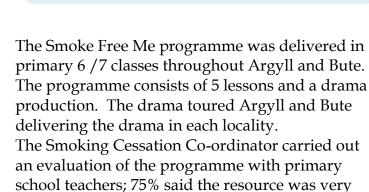
Current discussion and plans are underway for the next financial year looking at the lessons learned from last year's activities and maximising service delivery.

Tobacco Laura Stevenson

This year the stop smoking services in Argyll and Bute have continued to be delivered through GP practises and a further three practises became trained and signed up to the service specification. In addition we have supported three stop smoking nurses attended a two day Maudsley Smoking Cessation Training and Research course and a further two received shadowing from an experienced stop smoking nurse.

Stop smoking statistics are entered on a regular basis, and this year NHS Highland expect to meet the government target of 352 quits at twelve weeks post quit in the 40% most deprived within board SIMD areas





fair.

Some of the comments from teachers included "This is a wonderful programme which the children really enjoyed and benefit from. The production at the end is the icing on the cake" and "The children in my class are desperately trying to encourage parents to stop smoking because of the facts they've learned."

good, 17% said it was good and 8% said it was

The findings from the evaluation have lead to a meeting with teachers to initialise a revised and updated programme for next year.



Sexual Health Laura Stevenson

Following on from a piece of work that developed www.ab-wish.org, (Argyll and Bute's sexual health website) consultations with young people were completed in 2015 to further investigate the need for a free condoms project. Findings resulted in the planning of a Ccard pilot in Campbeltown, Lochgilphead and Helensburgh.

The pilot is aimed at 13 to 25 year olds.

An electronic card for 16 to 25 year olds is available from www.ab-wish.org or as an App for (android and IOS mobile devices), additionally a paper card is available for 13 to 25 year olds.

Procedures and guidance for Ccard were put in place and outlined in the Ccard Handbook which is used as a guidance tool for all staff delivering the service. Argyll and Bute council, NHS Highland and the Third Sector have received training to deliver the service which is due to be launched in May 2016. This will means there will be a range of trained outlets in the pilot areas where young people can go with their Ccard to access free safer sex materials.

There are 11 outlets and 5 centres involved in the pilot. The outlets, whose main function is giving out the safer sex materials include pharmacy, Argyll College, Hart and Youth Services, whilst centres that are staffed by Ccard trained nurses will register 13 – 15 year olds to the pilot.

Condom packing has taken place with the help of volunteers from Waverley Care. They had to bag and label the wide variety of condoms on offer through the programme and make up 16 starter boxes.



Ccard posters, leaflets and window stickers will be used to promote the pilot. The pilot will be monitored and evaluated and run for 12 months.

Staffing Update

At the end of 2015 Christine Wills retired from the post of Sexual Health Adviser, at this time a change in service delivery was planned. The service is now moving forward with two staff, Kirsteen Menzies (Addictions Nurse in the A&B Addictions Team) undertaking partner notification and Alison Hardman (Health Improvement Team) undertaking the Business and Staff support. Laura Stevenson continues in her Senior Health Promotion Specialist.

Sexual Health Services continue to be provided at the specialist clinics in Dunoon Tuesday mornings 9.15 – 11.45 appointments only tel:- 01369 708359 and Helensburgh Fridays 9-12 and 1-4 tel:- 01436 655000, a mixture of appointments and drop in. Further services are available from GP practices for registered or non registered patients, Oban Lorn Medical Practice, Campbeltown GP practice, Islay and Lochgilphead practice's.



Sexual Health, Relationships and Parenthood Education *Laura Stevenson*

SHARE is an evidence informed educational resource for use by teachers and others working with young people to support learning about the Relationships, Sexual Health and Parenthood outcomes and experiences of Curriculum for Excellence - and influence a more positive sexual health culture in Scotland. The aim of the course is to equip staff to deliver SHRPE to 12 to 16 year olds. The Senior Health Improvement Officer developed a training programme and delivered, in partnership with Waverley Care, a one day Revised Sexual Health and Relationships Education course to sixteen participants. They also revised the three day course and delivered it to fourteen staff from Argyll and Bute Council, Highland Council, NHS Highland and the Third Sector. The twenty two SHARE lesson pack, developed for Health Scotland has been reviewed and updated to be more inclusive and reflect the changes in law and social culture, it contains new online materials, lesson plans and audio clips. The focus is on interactive learning based on the age and stage of participating young people (aged 13-16).



Some of the comments from the training include:

- " I feel the programme has equipped me with lots of skills to communicate confidently with young people"
- "Feel much more equipped to deliver" "Have gained a lot of confidence over the three days"
- "Brilliant course delivered by brilliant staff! Thank you ladies"
- "Enjoyed it all tremendously."



Montage one small group created to reflect the imagery in young people's magazines.

HIV SLA

The Senior Health Improvement Officer continued to monitor a contract with Waverley Care. Waverley Care deliver training, raise awareness, provide one to one support to clients, deliver outreach and provide a range of information around HIV and LGBTI. This year Waverley Care introduced HIV Rapid Screening in Argyll and Bute. The screening was promoted through public sex environments, social networking sites and partner agencies. The test gives HIV results within twenty minutes and referral pathways have been established through Highland Sexual Health services and the Brownlee Clinic in Glasgow. Waverley Care also have delivered an extensive catalogue of training throughout Argyll and Bute including the delivery of transgender awareness training to all staff employed at Oban High School and one hundred and twenty pupils receiving WAD/HIV awareness in Tarbert Academy.

Free condoms by post continues to be well accessed, this allows men who have sex with men and young people living in remote and rural communities to access free condoms in a discrete way.

Social Prescribing & Guided Self Help Review Alison McGrory

Social problems like debt, loneliness, relationship problems and stress often underlie health issues; they can also make health conditions seem worse. Social prescribing is supporting people with these problems, in a person-centred way, by putting them in touch with social support in their communities. Social prescribing can also help people with long term health conditions better manage their symptoms, for example, the Argyll Active exercise on prescription service. During 2015 a new service for social prescribing was commissioned from Carr Gomm. The development manager is called Amanda Grehan and she is based in Helensburgh.



The aims of this service include:

- Map out where social prescribing is already taking place in Argyll and Bute and develop case studies of good practice.
- * Raise awareness of the concept of social prescribing with the public, prescribers and wider partners. Means to achieve this may include staff development sessions, developing information resources and showcasing examples of good practice.
- Development of a pathway to enable prescribers to easily navigate social prescribing and deliver this in their consultations with people.
- Review the approach to asset mapping and ensure that prescribers can get access to up to date information on local assets eg via ALISS, Living it Up and Argyll and Bute Advice Network.
- Identify gaps in delivery and target activity here.

Review of Guided Self Help

Public Health is often described as having 3 domains:

- ❖ Health improvement, which is about enabling people to lead healthier lives and the prevention of disease.
- ❖ Health protection, which is about identifying at risk groups and reducing the effects of disease, examples include vaccinations, health screening and managing contagious diseases like food poisoning.
- ❖ Health and care service improvement, which is about reviewing and evaluating services and identifying how they can better improving the lives of people.

This third area of review is an important aspect of the work that is done in Argyll and Bute and this year we led a review on a mental health service. Common mental health problems like anxiety and depression are very prevalent in Scotland. The Guided Self Health Service was set up in 2012 to help people with mild to moderate symptoms to better manage their condition. The service is run in partnership between NHS Highland and the Third Sector Interface. During 2015 a review was undertaken to investigate the effectiveness of the service in improving mental health and wellbeing and to consider what improvements can be made.

The report can be found at www healthvarovllandbute coulk

Mental Health Yennie Van Oostende & SMHA Training Tracy Preece

We have been fortunate this year to introduce **Branching Out** throughout Argyll & Bute. Branching Out is an outdoor programme that takes place in community woodlands aimed at people with mental health problems and delivered by trained Branching Out leaders and mental health support teams. It builds confidence in a variety of skills, such as woodland preservation, bush craft, outdoor art, foraging, cooking and socialising. This programme is led by the Argyll & the Isles Countryside Trust (AICT), supported by Forestry Commission Scotland and the Community Woodland Association, the NHS and the Alliance Self Management Fund. With enough funding for three years, we are aiming to build a sustainable outdoor programme in local community woodlands, that will benefit people with mental health problems to develop skills and interest in outdoor pursuits, volunteering and employment, that are all positive contributors to mental health and wellbeing.



Scotland's mental Health first Aid is a 2 day course working on the premise that crisis intervention can be applied to mental health in the same way as first aid is applied to physical health. The 2 day course introduces participants to a model of intervention and information on a range of common mental illnesses. The course acknowledges that we come across mental ill health in all spheres of like and therefore is suitable for the workplace and the community generally.

The course has been delivered at least twice a year in Argyll & Bute and 4 times in 2015/16. The course is always in high demand and the feedback excellent, both for content and the quality of the trainers of which there are 4 active in the area.

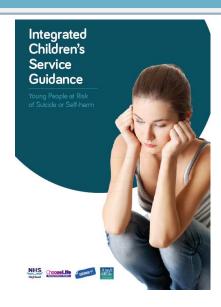
Suicide and Self-harm training - Choose Life Tracy Preece

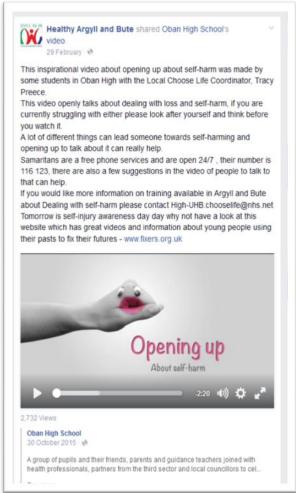
This year saw Choose Life build upon work started in 2014 on producing interagency guidance on young people at risk of suicide and self harm.

The document, co produced by a group of interested participants was co chaired by Choose Life.

The document-

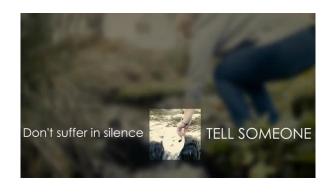
http://www.argyll-bute.gov.uk/publications-practice-and-guidance Was ratified by Argyll's Children Group and launched at a conference held at Kilmory on 2nd September 2015 attended by 65 participants who all praised both the launch event and the document. The launch was followed up by promoting the document widely through the HWN's, head teachers meetings and locality forums.







To ensure that the voice of young people was also included in the process 2 short films have been produced, one on the experience of recovering from self harm by a group of Oban High School Students was shown at the conference and at subsequent meetings. The second focuses on the perspectives of mental health and helpful responses made by Tarbert Academy students. Both films can be seen at -http://www.tigershark.tv/Selected%20Portfolio To further promote the role of young people in supporting their own and their peers, 44 S5/6 students from Campbeltown Grammar, Tarbert Academy and Islay High School have attended Safetalk. All pupils self selected for the training and the feedback has been overwhelmingly positive. The plan is to role this out further in the coming year.



Motivational Interviewing Yennie Van Oostende & Promotional Activity Alison Mcgrory

Motivational interviewing (MI) training continues to be a course that is available for everyone who works in Argyll & Bute. This year, we have changed the format of the course to a two day face to face module combined with two short e-learning modules. This year we delivered a three day course and two bespoke courses for the Alcohol and Drugs Partnership with a total of 46 participants. We also ran Pain Toolkit Training for use in a health care setting with 34 participants and a module for 11 coaches who will run half day sessions to support people with persistent pain to manage their pain better using the pain toolkit. Using MI skills to support people to make a health behaviour change fits in well with the person centred, collaborative approach and demonstration of respect for those we work with, which we are aspiring to in the HSPC. It empowers people to reflect and make positive choices to improve their health and wellbeing.

The website & facebook page

www.healthyargyllandbute.co.uk & the www.fb/healthyargyll&bute continues to be used to promote topical health improvement issues and to share news of what has been going on to improve health in Argyll and Bute.

500 big shopper bags and 500 new designs of pen were divided amongst the HWN coordinators.

During the course of the year we ran two £25 gift voucher give away. Both of which received good participation







The Health Argyll & Bute facebook page now has 611 likes. The majority of the page likes come for 6 of the local localities.

- ❖ 96 from Campbeltown
- 94 from Dunoon
- ❖ 46 from Lochgilphead
- ❖ 38 from Rothesay
- 27 from Oban
- ❖ 15 from Helensburgh

Figures from facebook analytics.











1. EXECUTIVE SUMMARY:

1.1. Health and Wellbeing Networks are effective at building capacity in local communities to improve health. They offer opportunities for local communities to come together and prepare local projects to meet local need.

2. INTRODUCTION:

- 2.1. There are 8 Health and Wellbeing Networks throughout Argyll and Bute. Each is supported by a part-time paid coordinator and by a health improvement specialist from the Health Improvement team. There is a network for each of the 3 sub-localities of MAKI.
- 2.2. The Health and Wellbeing networks have a diverse membership of Health and Council staff as well as many third sector organisations. They offer their members:
 - A regular meeting, at least quarterly, to plan activities, share information and best practice and support one another.
 - A grant fund of £17,169 to MAKI.
 - Regular news bulletins and updates.
 - Local case studies of best practice.
 - Opportunities for collaborative projects.

3. DETAIL:

- 3.1. The Health and Wellbeing Fund was evaluated in 2015 and demonstrated that it has:
 - Provided activities for all ages from the very young to the elderly.
 - Supported a transfer of skills and knowledge
 - Increased the confidence of beneficiaries
 - Offered new opportunities for social interaction, thereby reducing the effects of loneliness, and mitigating against social isolation.
 - Increased the fitness of many participants.
 - Improved mental health.
 - The evaluation found that: "the fund plays a pivotal role in addressing health inequalities, access to local services and reducing rural isolation." (Social Value Lab, 2015).
- 3.2. The allocation for the sub-localities in 2015-16 was as follows:
 - Islay and Jura £3,156
 - Kintyre £6,502
 - Mid Argyll £7,511
- 3.3. The priorities for the local networks are determined by the Joint Health Improvement Plan (JHIP) 2013-2016, linking to SOA outcomes, and the National Outcomes and include:
 - Smoking cessation, alcohol and drugs, healthy weight, early years, teenage transition, older people, health inequalities and mental health.

- Further, the fund supports the increase of capacity in the third sector by inviting
 members to sit on the panel of scorers to decide the allocation of funding, by offering
 a local pot that is accessible and does not require onerous paperwork, and "delivers
 and essential resource for grassroots organisations for many of whom it is the only
 realistic source of funding".
- 3.4. The 3 networks in the Kintyre area are flourishing active networks, who have contributed to the improving of health at local level with regular news bulletins, collaborative activities and funding local projects. Between them they are likely to have over 250 members. The Islay and Kintyre networks have strong links to the Drug and Alcohol forums and meetings are held consecutively to facilitate attendance at both.

4. RECOMMENDATIONS:

- 4.1. That this report is noted.
- 4.2. That members of the Community Planning Group are invited to link to the local networks.

5. FOOTNOTE:

• Case studies are available on the website: www.healthyargyllandbute.co.uk

Argyll and Bute Community Planning Partnership

Mid Argyll, Kintyre and the Islands Area Community Planning Group

11th May 2016

Agenda Item [for office use]



Argyll and Bute Strategic Community Learning and Development Partnership

Summary

This report is an update on progress of the Community Learning and Development (CLD) Strategic Partnership in responding to the Strategic Guidance for Community Planning Groups (2012).

The web based CLD Plan was published in September 2015 as required. The actions in the web-based CLD Plan are variously being developed, progressed and reported on. Area Community Planning Groups have been kept informed of progress (May 2015, February 2016), and asked for feedback on the content of the CLD Plan, and for information about needs or gaps in learning provision that they would wish strategic CLD partners to consider.

Area Community Planning Groups have a key role to play in the development of the CLD Plan, and it is hoped that regular reports will raise its profile with members so as to maximise dialogue between communities and learning providers.

1. Purpose

1.1 The purpose of this report is to inform Area Community Planning Group members about the progress of the work carried out by the Argyll and Bute Strategic CLD Partnership, and to consult members on learning provision to the wider community, including vulnerable groups, in their area.

2. Recommendations

It is recommended that the Area Community Planning Group:

- **2.1** notes the contents of this report;
- **2.2** provides feedback regarding the developing strategic CLD Plan, and any known key gaps in community learning provision relating to their geographic area.

3. Background

- 3.1 In 2012 the Scottish Government published the 'Strategic Guidance for Community Planning Partnerships: Community Learning and Development (CLD)', in order to strengthen the basis of CLD so that it is "delivered as a consistent central element of public services in Scotland...and will be based on a continuing dialogue with key stakeholders".
- **3.2** Legislation to support the Guidance was issued to Education Authorities in 2013. One of the requirements of the legislation was to publish, no later than the 1st September 2015, a 3 year CLD Plan.
- 3.3 In 2013 a new CPP Sub Group, the 'Argyll and Bute Strategic CLD Partnership' was formed to take forward the CLD Strategic Guidance, and develop the required CLD Plan. A web based format was developed for the Plan. This is now published at www.cldplanning.com. The web based format was designed to make the Plan readily accessible to the public and to partners. The contents of the Plan are appended (see appendix 1).

4. Detail

- 4.1 The CLD Strategic Guidance (2012) lays responsibilities on CPPs regarding its implementation; these responsibilities are supported by legislation laid on the Education Authority, in the form of the Scottish Statutory Instrument (SSI): 'The Requirements For Community Learning and Development (Scotland) Regulations 2013'.
- **4.2** The CLD Strategic Guidance is designed to:
 - Strengthen CLD provision, and the use of the CLD approach, at a time of public service reform, and
 - Ensure that communities, particularly those who are disadvantaged, have access to the CLD support they need to make positive changes, in their lives and their communities, through learning.
- 4.3 The legislative duties laid on the Education Authority include a requirement to publish a 3 year Plan which details how CLD provision will be co-ordinated by partners, and the actions that will be taken to address need. The CLD Partnership also agreed a draft CLD Strategy (see Appendix 2), setting out its aims and objectives. This is available on the website.
- **4.4** The CLD Partnership includes representation from: Argyll College;

Argyll and Bute Council (Adult Learning and Literacies Services, Community Development Team, Libraries, Education Services and Youth Services); The Third Sector Interface; Skills Development Scotland; The Scottish Fire and Rescue Service; Police Scotland; NHS; and DWP/Job Centre Plus.

- 4.5 The Partnership interrogated a number of sources to gather evidence of need. These included some comments from Area Community Planning Groups (from initial SOA Local discussions). It is intended that these will be added to over time, as the Plan is intended to be a 'live' document.
- 4.6 Partner representatives from the CLD Partnership have developed a number of priority actions to address the learning needs identified. These actions are now entered into the Plan. The Partnership's intention is that new actions will be limited in number but based on high level information and carried out so as to benefit from strategic partnership working. The Plan also referenced the most relevant actions from the SOA, so as to give a more rounded picture of CLD activity in the area.
- **4.7** There are facilities for reporting progress embedded in the web based Plan. These are currently accessible via a 'log-in' for participating partners who have lead responsibilities for actions. The partners are completing these when required.
- **4.8** The CLD Partnership was able to contribute to the new SOA Delivery Plan development process, and when the Delivery Plans have been finalised, the Partnership will replace the current SOA actions in the CLD Plan.
- **4.9** For 2016-17, the CLD Partnership will continue to progress and monitor the actions currently in the CLD Plan and:
 - refresh the Plan to take account of any new needs identified from the Area Community Planning Groups;
 - reference in actions from other partnerships' plans, in order to avoid duplication and ensure that identified gaps are genuine, and encourage other agencies and partnerships to reference the CLD Strategy/Plan into their own strategies and plans;
 - improve linkages with consultations of vulnerable groupings;
 - work to influence any relevant large-scale community consultations to include questions about learning provision; and explore the use of the Citizens Panel to gather learning needs:
 - work to raise public and partners' awareness of the Plan, and in particular of its email feedback facility that allows direct communication with the Partnership.

5. Conclusions

5.1 The basic duties and responsibilities of the Strategic Guidance for CLD, and its associated legislation, have been fulfilled up to the present time. Continuing monitoring and input from partners, communities and other stakeholders should ensure that the learning needs of the community, and of its vulnerable groupings in particular, continue to be addressed effectively.

6. 0 SOA Outcomes

- Outcome 3
- Outcome 5

Name of Lead Officer

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Appendices

Appendix 1

WEB-BASED CLD PLAN: (PUBLISHED AND UNPUBLISHED) PROJECTS TO ADDRESS IDENTIFIED GAPS: APRIL 2016

Appendix 2

DRAFT Argyll and Bute CLD Partnership Strategy 2015-18 - Summary updated Apr 2016

WEB-BASED CLD PLAN: (PUBLISHED AND UNPUBLISHED) PROJECTS TO ADDRESS IDENTIFIED GAPS: AS AT APRIL

2016. The plans are arranged in alphabetical order according to the reference number. Unpublished draft plans are in red font.

Ref *	Title	Identified Need	Partner involvement	Key actions	Progress updated?
adpplan13-16	Young people and substance misuse needs assessment	To establish robust data and information on young people's experiences of the harms associated with alcohol/drug misuse by themselves or a significant other. The research will be used to influence future planning and service delivery.	Argyll and Bute Alcohol and Drugs Partnership tbc	To improve the planning, targeting and delivery of services to young people by establishing the prevalence of alcohol/drug related harm amongst young people in Argyll and Bute. • Youth Engagement - electronic/paper questionnaire, focus groups, targeted interviews. • Workforce engagement - interview stakeholders from various sectors. • Desktop research	
ava13-04-15	Disclosure Processes and Procedures	Reduce confusion and mystique surrounding Disclosure and Protection of Vulnerable Groups (PVG) processes	Argyll and Bute Third Sector Interface Argyll Voluntary Action	Reduce confusion and mystique surrounding Disclosure/PVG services • More partnership working and thinking to address the issue • Better and joined-up communication Increase awareness of AVA's Intermediary Services • Promotion of Intermediary Services via Third Sector Interface website Ensure where applicable that appropriate Disclosures/PVGs are carried out • Open workshop sessions to be run in 2016-17 to give information about PVG and Disclosure	

Ref *	Title	Identified Need	Partner involvement	Key actions	Progress updated?
				requirements Ensure vulnerable adults and children are protected through appropriate use of Disclosure/PVG services	
cldstratpship01	Digital skills for financial capability, including preparation for Universal Credit	As a result of Welfare Reform, basic computer skills are now very important to people claiming a variety of benefits, including jobseekers. With the advent of Universal Credit (UC), all benefits that are included will require an online claim to be made. This plan aims to help people, whether they live in a town or an isolated rural area, to access the learning they need.	ABC Education CLD Adult Learning Service, SDS, DWP/Job Centre Plus	Provide tutor support to learn basic computer skills in all main population centres • Employ specialist tutors, coordinate and resource provision Roll out programme of tutor support for adults in basic computer skills in rurally isolated schools • Employ specialist tutors, coordinate and resource provision Partnership work ensures all participating partners' staff are trained to have awareness of Universal Credit requirements • Ensure communication between all partners results in JC+ awareness raising/training is delivered as soon as possible prior to UC implementation	
cldstratpship02	Employability: partnership work to improve services and outcomes for people seeking work	The number of jobseekers aged 25+ in Argyll and Bute is 5 to 6 times greater than those aged 18-25. Partners already provide a range of services, however, there is scope to build more structured	CLD Adult Learning Service, DWP/Job Centre Plus	Closer partnership working to expand and improve the range of services available in Job Clubs held in the main towns of Argyll and Bute • Work with partners in the Strategic Welfare Reform Group to monitor and evaluate existing provision with a view to improvement and	

Ref *	Title	Identified Need	Partner involvement	Key actions	Progress updated?
		interventions through joint planning, closer linkages and involvement of other agencies.		expansion of the range of services provided. Work with partners and source funding to provide outreach employability-related learning opportunities in isolated rural communities	1
				 Work with partners in the Strategic Welfare Reform Group to source funding for outreach employability-related provision in rurally isolated communities. 	
cldstratpship03	Employer engagement to improve alignment of learning opportunities with employers' needs	Partners' knowledge of employers' recruitment and training needs should be increased to better facilitate alignment of learning opportunities for employability	CLD Adult Learning Service, DWP/Job Centre Plus	Partners engage with employers in agreed locations to improve our knowledge of their recruitment and training needs • Partners meet to scope and agree a partner-employer engagement strategy	
cldstratpship04	DRAFT Support and provision of learning opportunities to residents who are new to Argyll and Bute REV 01 Apr 2016	One of Argyll and Bute Single Outcome Agreement's overarching aims is to prevent decline in population numbers. Support to people newly moving into the area can be a very important factor in whether they stay, particularly where language is a barrier	Argyll and Bute Council, Third Sector Interface, DW, Housing Associations, Argyll College, NHS, Scottish Fire and Rescue, Police Scotland	English language learning opportunities are offered at appropriate levels and frequencies Employability support is available and accessible Support for community integration is available and accessible	(DRAFT ONLY not yet published)

Ref *	Title	Identified Need	Partner involvement	Key actions	Progress updated?
cppc14-25	Employability and childcare	Lack of childcare has been identified as a barrier to finding and sustaining employment across Argyll and Bute	ABC Education Service, Early Years Service, Adult :Learning Service, DWP/Job Centre Plus	 Increased access to childcare for adults wishing to return to work Building adaptations to meet requirements for 2year olds and increased volume of children Additional support for existing childminders and registration of new childminders Support to create additional Partnership Providers Availability of trained staff to cope with increased numbers and age range. By 2020 Argyll and Bute will be required to offer 1140 hours of early learning childcare, to meet this aspiration there will be a requirement to consult with communities 	
сррс14-34	Improving access to adult learning	Improved access to courses and other adult learning provision in our communities	Argyll College, Libraries, ABC Adult Learning Service	Better partner understanding of provision and signposting • Joint promotion between partners of current activity Optimal use of venues by partners • Survey of venues, facilities and access Improved support to remove barriers to individuals accessing courses • Partners work together to identify barriers	1

Ref *	Title	Identified Need	Partner involvement	Key actions	Progress updated?
сррс14-36	Volunteer Recruitment	Problems associated with recruitment of volunteers are universal across Third Sector, and include anxieties on fear of litigation, and issues around identifying and matching volunteers and voluntary opportunities/groups	Argyll Voluntary Action, ABC Community Development Team	Increase and retain the number of volunteers across all community-led initiatives • More partnership working and joint thinking to address issue • Better and joined up communication to volunteers • Promotion of volunteering opportunities via interface website Reduce the perception of fear of litigation, especially when volunteering with vulnerable individuals • New opportunities for training and communications • Awareness raising of impact of volunteering on welfare and benefits Ensure that volunteers feel valued • Succession -plan training to address volunteer fatigue • Availability of recruitment, motivation and retention of volunteers to groups • Roll out 'Volunteer Friendly' Quality Standard to partners and organisations to encourage accreditation and volunteer recruitment Promote the mental health and wellbeing benefits of volunteering to the community • Better promotion and understanding of personal health benefits and community well-being of	

Ref *	Title	Identified Need	Partner involvement	Key actions	Progress updated?
				volunteering	
cppc14-37	DRAFT Youth Engagement	Increase and improve the links between Youth Forums and the Council	ABC Education, Youth Services	Increase and improve the links between Youth Forums and the Council	(DRAFT ONLY not yet published)
сррс14-47	Community Awareness of Support Services	Address perceived lack of awareness of Support Services for community groups	Argyll and Bute Third Sector Interface	Increase/raise awareness of Community Support services • More effort to continually increase/raise awareness of Community Support Services available via Argyll Voluntary Action and the Community Toolkit available on Argyll Communities website	
hmireports201 4	Community Action Planning	Learning community partner organisations would benefit from working together more systematically to develop a better overview of trends and needs in the learning community. This would support partners to develop their skills in community action planning and, where appropriate, working with them to engage with communities to create action plans	Argyll and Bute Council Third Sector Interface Housing Associations	 Build on the success already achieved in communities that have initiated community action planning, and encourage other communities to engage in the approach. Support to fund and deliver action plans: support communities through the CAP process, particularly in relation to identifying stakeholders within CPP. Support to help communities deliver solutions to identified needs: Assist communities address the needs identified in a range of ways, including helping them to identify funding, training and other resources required to tackle issues raised. Help to facilitate development meetings and 	

Ref *	Title	Identified Need	Partner involvement	Key actions	Progress updated?
				provide engagement resources if required.	
				Raise awareness within the Council and other Community Planning partners of the benefits of a community action planning approach and how this approach can help both communities and statutory organisations to achieve their objectives.	
				 Training/information sessions to CPP partners and colleagues: CD team to create a half day information session that can be delivered to colleagues within the Council and to other CPP and interested parties. 	
				Encourage a joined up approach to community engagement and action planning that puts the community at the forefront of the process to improve their surroundings and amenities.	
				 Support with community consultation and action planning/open days 	
				Try to ensure local Community Action Plans (CAPs) are better aligned with statutory plans, in particular the Single Outcome Agreement (SOA), in terms of language and categories.	
				 There are currently a plethora of current and proposed strategic and action plans across the Council and our Community Planning Partner organisations. Ideally all these plans should fit with and contribute to the overarching Single 	

Ref *	Title	Identified Need	Partner involvement	Key actions	Progress updated?
				Outcome Agreement, 2013-2023. The focus of a workshop in Inveraray on 19/10/15 will be on simplifying and strengthening the Council's approach. Mapping of the plans will also enable the Council to assess how the actions, success, measures and outcomes within each of these plans, including Community Action Plans, complement and/or duplicate each other. To provide training to community organisations interested in a community action planning approach. • Training to community organisations: Secure funding to deliver 1-3 day training packages provided by external suppliers and organise training opportunities.	
literacyforum01	Improving Parental Involvement in Child Learning and Development REV01 Aug 2015	It is understood that parental involvement is beneficial in raising the attainment of children. In order to do this in Argyll and Bute we want to improve and support parental involvement. Scottish Government research shows that children from disadvantaged backgrounds can have delayed language and pre-literacy skills in their early years which can lead to poorer educational outcomes.		 Increase in number of parents engaging with children in their learning. Support parental engagement with sharing reading / discussing stories mid primary onwards Raise awareness with parents and partners of the benefits of engaging with their children in their literacy development. Increase in support for parents from deprived areas/low income households. Pilot engagement with parents taking up free nursery places. Improve the capacity of parents to support 	UNDER DEVELOP MENT WITH LITERACY FORUM

Ref *	Title	Identified Need	Partner involvement	Key actions	Progress updated?
				childrens early literacy skills.	
stratguid2012	Partnership working to secure CLD provision in Argyll and Bute	The CLD Strategic Guidance 2012 requires that community learning and development provision is secured in every area across Scotland, so that communities are consulted about what they want to be able to learn, and can get access to the learning they need. In Argyll and Bute, the strategic CLD Partnership is responsible for ensuring that the Guidance is implemented.	CLD Partnership partners	The CLD Strategic Partnership continues to meet twice yearly to ensure implementation of the Guidance Partnership meetings held at least twice per year Longer meetings to look at Plan. Partnership to move more towards topic based discussion, longer meetings, and general interest topics/presentations. Make VC facilities available when necessary. Have 2 or 3 plans on each agenda to explore in detail. The process of implementation is based on consultation with communities, priority groups and partners CLD Partnership minutes record analysis of consultations The Partnership publishes a CLD Plan every three years that takes account of learning needs expressed in consultations, and, wherever possible, addresses any gaps in provision through joint working CLD Plan published by September 2018 Key partners jointly identify and provide training opportunities for staff and volunteers Joint training events held Improve sharing of training	

Ref *	Title	Identified Need	Partner involvement	Key actions	Progress updated?
				The Partnership undertakes self-evaluation and improvement planning on an annual basis	4
				 Assess impact of actions in plan Use citizens panel / local panels for additional identification of need Publicise the e-mail feedback facility more effectively Ask priority groups / individuals if they have access to the learning opportunities they need Re-visit actions to establish any new barriers The Partnership works to secure the provision of CLD across Argyll and Bute Partners to reference the CLD Strategic Guidance / CLD Strategy or Plan in their own plans and strategies where possible 	
tsc-14	Building the Capacity of Voluntary Committees Running Community Managed Facilities	There is a need to support the capacity and networking of community managed buildings	ABC Community Development Team	Support community managed halls to improve their governance • Community Development Team will identify 4 committees of community managed buildings and work with them to review their governing policies against Council / SCVO / TSI good practice guidance • Mentor one community building to achieve the Keystone award by 2017	

Ref *	Title	Identified Need	Partner involvement	Key actions	Progress updated?
				Create a database of contacts for community managed facilities, particularly village halls and community centres	4
				 Create a contact list of community managed buildings which can be used to target information updates and share contact information among each other. Advertise and circulate the web page information to third sector and community contacts Promote this contact list to CP partners to enable them to contact halls and facilities directly to offer support and advice 	
				Circulate information regarding funding and income generation opportunities.	4
				 Circulate details of Council monthly funding alert and encourage village hall committees to sign up to this Target village halls with publicity and invitations for the 2016 funding training event 	
				Raise awareness of the Scottish Council for Voluntary Organisation (SCVO) Keystone quality awards for community managed facilities.	4
				 Circulate information on Keystone round the village halls mailing list with links to their website CDOs visit interested committees to discuss the Keystone programme, support available and how to sign up to it 	

Ref *	Title	Identified Need	Partner involvement	Key actions	Progress updated?
				 Training will be available for Community Development Officers and Third Sector Interface staff to enable them to mentor groups who wish to complete the award Support village halls and community managed buildings to access training to develop the skills of committee members in relation to their voluntary activities. 10 community managed buildings will access training to improve their skills Bespoke training will be available on request through the Community Development Team, Third Sector Interface or partner organisations on governance, committee skills, project planning and developing a business plan 	

Argyll and Bute CLD Partnership Strategy

SUMMARY

WHAT IS CLD?

CLD stands for 'Community Learning and Development'

CLD includes a huge variety of informal and formal learning, delivered locally in our communities by a wide range of agencies.

In Argyll and Bute CLD partners work together to respond to what **young people**, **adults and community groups** say they want to learn, and deliver it in the right places at the right times.

CLD helps people make positive changes in their lives through learning.



THE STRATEGIC GUIDANCE FOR COMMUNITY PLANNING PARTNERSHIPS: CLD

The Scottish Government issued the 'Strategic Guidance for Community Planning Partnerships: Community Learning and Development' in June 2012. It says that CLD's specific focus should be on:

Improved life chances for people of all ages, through learning, personal development and active citizenship; and stronger, more resilient, supportive, influential and inclusive communities.

There are also some Regulations that form the legal part of the CLD Guidance. The Regulations have been attached to the Education Scotland Act 1980, and place legal obligations on each Education Authority.

There are four CLD Regulations, requiring the Authority:

1. TO BE CLEAR ABOUT:

- · What CLD is
- Who are the priority groups within Argyll and Bute for CLD provision

2. TO SECURE CLD PROVISION IN THE AREA BY:

- · Looking at the needs of the priority groups and individuals
- Assessing if these needs are already being met, and how well that is happening
- Identifying any barriers or reasons if needs are not being met

3. TO INVOLVE AND CONSULT WITH:

- CLD providers, to find out what they are already doing
- Priority groups and individuals, to find out what they need and want in Argyll and Bute

4. TO CREATE AND PUBLISH A THREE YEAR PLAN BY SEPTEMBER 2015

• The plan will use all of the information gathered from regulations 1, 2 and 3 to identify needs within communities and barriers that might exist. The plan will show how Argyll and Bute Council and its partners are going to work together to meet those needs and try to remove the barriers that individuals/communities face.

HOW ARE WE CARRYING OUT THESE REGULATIONS IN ARGYLL AND BUTE?

A CLD Strategic Partnership has been formed between the key CLD providers: Argyll College; Argyll and Bute Council (Adult Learning and Literacies Service, Community Development Team, Libraries, Education Services, and Youth Services); Argyll Voluntary Action; Skills Development Scotland; Fire Scotland; Police Scotland; NHS; and JobCentre Plus.

- The partners formed relevant groupings to look at needs which had been identified through community consultations, inspection reports and Area Community Planning group discussions.
- Together they developed priority new actions to address the needs as necessary. These actions have been entered into the new Plan, with realistic targets and time-scales.
- The Plan also includes the most relevant actions from the Argyll and Bute Single Outcome Agreement, so as to give a more rounded picture of the CLD activity in the area.

THE NEW CLD PLAN

The new Argyll and Bute CLD Plan is an online web-based plan (<u>www.cldplanning.com</u>) that meets both the Regulations and the Guidance. The web-based plan can:

- Identify needs within a local authority area, using national and local sources of data;
- Link these to national and local policies and outcomes;
- Assess how to target resources to maximise the benefits;
- Assess current activity and plan future activity.

By doing so, this meets Regulations 1, 2, and 3.

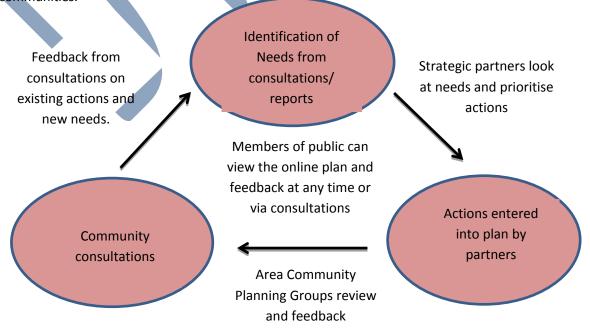
The plan will, when published, be very readily accessible to the public and to partners, and, has a 'feedback' facility that they can use to contact the strategic partnership.

By publishing the plan the partnership can share what activity is happening or planned, to meet identified need, and encourage feedback.

By doing so, this meets Regulations 3 and 4.

HOW DID WE PUT THE PLAN TOGETHER?

In order to ensure these duties are met, the needs assessment, consultation, planning and monitoring requirements form a cycle that involves key Community Planning Partners and communities.













Oilthigh na Gàidhealtachd agus nan Eilean Colaiste Earra-Ghàidheil











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THIRD SECTOR UPDATE

SHOPPER-AIDE

This month (April) is our 5th Birthday and we will be celebrating our successes with a 'do' on 28th April. Not only do we continue to grow in client and different project numbers but with volunteers without whom we couldn't work.

To date we have established a shopping and delivery service for older people along with extra help in the home and to get to appointments and social activities.

We set up the Old Pals Network for men and also have the Elderberries for all older people which meet twice per week. Elderberries have a number of weekly activities and information sessions, a walking group and Garry's Gang for men.

Hospital to Home helps those coming out of hospital when they need it most to get help in the home and to get shopping as well as having someone to chat to.

In the last year we have been recognised nationally by winning the Herald Society Award and Age Scotland Award for Supporting Older People. Locally we have been gaining support from a number of organisations with funding and other support which has proved a bonus for staff and volunteers as well as clients.

Kintyre Forum on Community Care and Health and Care Forum

The Forum has a new Committee with Susan Paterson as Chair, Steve Byrne as Vice Chair and Jean Bell as Treasurer. We are still lacking a secretary and any offers welcome.

With monies now in our care from the Fleming Trust it was agreed to provide Toiletries Packs for males and females who are taken to hospital suddenly and have none. This has been done and the ward staff are delighted with this help as it helps the patients in maintaining their dignity.

Next meeting will be arranged for June – date to be announced.

CAMPBELTOWN PICTURE HOUSE

Contractors, Corramore, are now on site and work on the Centenary Project is powering ahead. It is hoped that the Picture House will reopen in late spring next year.

Meanwhile, the monthly film shows are continuing in the Victoria Hall and proving very popular, particularly with young families. CCB is extremely grateful for the help being given by volunteers manning each show and with the set up and take down at the start and end of each weekend. We would be delighted to welcome other volunteers, should you be interested (you are entitled to attend a show free of charge for this assistance!) The Royal Hotel is providing Kiosk facilities.

With the help of the national 5 – 19 year Into Film programme, CCB has started its activity programme with schools. At the end of February trainers were in Campbeltown for three days working with all the primaries and the Grammar School. There were also sessions with KYES and The Hub. Prior to the Saturday lunchtime show of the Peanuts Movie there was a 'CARdboard drivethru', an expressive arts activity that allowed children to design their own drive-thru vehicle, which they could sit in to enjoy the film!

CCB will shortly be launching their Heritage Activity programme, which will enable all those interested to participate in exploring the extensive cinema archives, learning about archiving in general, making films, history of film etc.

Two launch events were held to coincide with the contractors moving on site and also to highlight the need to raise a final £200,000 which is required to complete the restoration and development of new facilities at the Picture House. These are some of the areas that we need funding to complete:

- ^ Restore and display historical artefacts, including a rare mercury arc rectifier
- ^ Furnish and equip the education/meeting room/gallery space
- ^ Install video display panels to display historic documents and images
- ^ Install systems for hearing-impaired and sight-impaired audiences
- ^ Install new stage curtains in the historic auditorium
- ^ Refurbish the office block in the rear courtyard

CCB would welcome any help to close this gap: coffee mornings, raffles, seat sponsorship... A sample seat will shortly be set up in the Aqualibrium for everyone to try out.

We also are in the throes of setting up a new website, where you can find all the latest information and book tickets for the next shows. We are very keen to work with other organisations so if you think there is something we can do together, please get in touch.

Jane Mayo, 18th April 2016

KINTYRE CRIME PREVENTION PANEL

KCPP are still raising the Police school road safety signage issue with the CPG in the hope, despite the bureaucracy encountered with A&BC, that it will be resolved as a "partnership."

The Police have confirmed that the CCTV cameras in Campbeltown, whilst being analogue rather than digital, are a very useful resource and are fit for purpose. A query has been sent to the Chief Constable regarding plans, referred to the Scottish Government, for a centralised, digital system and the hope that Campbeltown will be included in any updates.

The Police have been unable to confirm the cost of domestic alarms for vulnerable women because the contact person has left.

Representatives of the KCPP attended the Police initiative "Choose Wisely" at Campbeltown Grammar School on 30th March. This was very informative regarding substance misuse and it is hoped to repeat in 10 schools in Argyll and Bute.

Campbeltown Community Council Tangy Wind Farm Trust kindly sponsored a further 200 torches and these have been distributed to vulnerable people throughout Kintyre.

The Facebook page is still under development.

Our AGM was held on 16th March and Eva MacDonald, Vice-Chair, was congratulated on 30 years` service as a volunteer with the KCPP.

DALINTOBER AND MILLKNOWE TENANTS AND RESIDENTS ASSOCIATION

Margaret Burgess, Housing Minister, recalled her visit to Campbeltown as her most memorable, being the only occasion where she was welcomed by a piper. ACHA website will in future have regional newsletters from housing associations.

DMTRA MONDAY SOCIAL CLUB

Monday Social Club has 15 active members who have been very busy learning new crafts, demonstrated by eager volunteers. They have had interesting talks from Police Scotland, Fire Service and Zero Waste Heroes. The tea dance scheduled for springtime has been postponed due to illness. Members of the Club have been invited to visit Erskine Hospital.

CAMPBELTOWN COMMUNITY COUNCIL

A traffic survey is being undertaken in Campbeltown in the near future. Members of the Community Council are continuing to fight to have the bell from HMS Campbeltown displayed in Campbeltown Museum.

CARR GOMM

Carr Gomm provides 530 hours of care weekly in Campbeltown and Mid-Argyll. They are actively recruiting staff to enable them to increase service use. 20 members of staff are employed in Campbeltown, with new recruits training next week. Drivers are urgently needed.

MACMILLAN CANCER INFORMATION AND SUPPORT SERVICE

MCISS now has a presence in Campbeltown, Rothesay, Oban, Dunoon and Helensburgh. Volunteers are becoming increasingly hard to find, an experience shared by many voluntary organisations at the moment. Service hours have had to be cut to Thursday afternoons only in Campbeltown library. The service continues to be valued by many people.

CHOOSELIFE

Chooselife continue to run free courses across Argyll. These are frequently poorly attended and there is a risk they will be discontinued unless uptake increases.

SOUTH KINTYRE SENIORS' FORUM

SKSF meets on the 3rd Friday of every month in Lorne and Lowland New Hall. Speaker at April's meeting was Catherine Wilson of Zero Waste Heroes. Happy Bus trips are running weekly and a group attended Age Scotland's Conference in Perth, where they were delighted to see Shopper-Aide win the award for Service for Older People of the Year.

BEFRIENDERS

Befrienders continue to match young people with volunteers and at the moment, have a number of young volunteers registered. This is very gratifying as a large pool of volunteers is essential to find suitable matches.

SALTIRE

The number of Saltire registrations stands at 150 and increases monthly. 12 awards were distributed to pupils in March and 18 in April. Access to a notice board at Campbeltown Grammar School has been provided, which will enable young people to check new volunteering opportunities more easily.

KINTYRE FOOD BANK

During the pilot year of Kintyre Food Bank, 70 adults with 33 dependent children were provided with food. The number of 3-day parcels given out to people in need was 325. The food bank is considering moving to larger premises to facilitate more privacy for clients. To raise funds for such a move, a Fashion Show is being held in Victoria Hall, Campbeltown, on Saturday 14th May.

LINK CLUB

Link Club members enjoyed a day trip to Tree Zone, Loch Lomond, during April. They regularly link up with members if Heads Up in Lochgilphead. Therapies are available for members and model-making in conjuction with Community Education is being considered for future activities. Funding is an issue, with several applications awaiting decision.

CAMPBELTOWN COMMUNITY ORCHARD AND GARDEN

The annual Easter Egg Hunt was attended by 10 people compared to the usual 40, probably due to the atrocious weather conditions. An open afternoon with Zero Waste Heroes is to be held on Sunday 1st May. Later in the season, produce will be on sale from the garden and at Farmers` Markets.

HOME-START MAJIK

Home-Start has appointed a new co-ordinator based in Campbeltown to cover Kintyre. She is presently undergoing training, as are several new volunteers.



MAKI COMMUNITY PLANNING PARTNERSHIP – APRIL 2016 THIRD SECTOR HIGHLIGHTS FROM ISLAY AND JURA

OUTCOME 1 – The Economy is Diverse and Thriving

- **FOURTEEN** consulting with the community to find a BIG IDEA that fits the Fourteen framework; will be practical and do-able by the middle of 2017 at the latest; funds cannot be used for capital (eg: a building) although it may be a component of a larger capital project; Budget = up to £45,000 (bear in mind budget can be split between a 12 or 3 BIG IDEAS). TSI led three outreach surgeries including one on Jura. Which Big Idea will be funded is to be decided by community vote early June.
- Rural Manifesto Event in conjunction with Scottish Rural Action events were organised and publicised on Islay and Jura 22nd and 23rd April. The Islay event was timed to coincide with local Hustings. Topics on the table for discussion included transport, land, broad band, lack of local services, democracy and local governance. Possibly the most insightful question came from a local community councillor who said that the rural parliament is great however where is the island parliament as rural and island are not one and the same.
- The TSI has been promoting the completion of **A&B Transport Survey**.
- Cultural Assembly TSI seeking local representation for the Cultural Assembly.
- **Community Energy Scotland** meeting was arranged with Third Sector organisations to discuss funding available for improved energy efficiencies.

OUTCOME 5 – People live Active, Healthier and Independent Lives

- Young Fire Fighters has been operational since March 2016 with 7 core attendees.
- Mens Shed see pilot review attached.
- Dad's Army 'Don't Panic! Don't Panic!' 60 seniors invaded the Port Ellen Screen Machine on Friday to watch a special screening of 'Dads Army', courtesy of a generous Express grant from Foundation Scotland applied for by Port Mor Lunch Club. People came from all over the island and ten hardy people made the crossing from Jura.
- Bowmore Lunch Club started on 7th March 2016. Set up by TSI Community Resilience. Opening numbers were 6 and attendees now running at 20. Group looking to constitute in the coming months. This group started and operates without any outside funding. Volunteer drivers provide transport for individuals to and from the lunch club. It has two attendees every week from Jura and also links in with local care home.

- **TSI hosted** a Third Sector Forum Meeting to discuss representation on the Locality Planning Group. Not many groups attended however there was representation from Mental Health and Addiction services. Highlighted need for Youth representation on LPG.
- FOURTEEN Applications supported at April Meeting
 - 1. Isle of Jura Development Trust £1,990 to establish a sports club on Jura
 - 2. Isle of Jura Development Trust £1,860 to establish a children's after school club and holiday activity club.
 - 3. Jura Hall £307 to fund travel costs of zumba trainer.
 - 4. Islay Motor Club £1,156 to purchase a tent for use at shows and events.
 - 5. Bowmore Sports £2,000 contribution towards the costs of attractions at sports day.
 - 6. Islay and Jura Youth Action £2,000 contribution to the cost of summer programme
 - 7. Port Ellen Football Club Juniors £2,000 to purchase four full size and miniature goals
 - 8. An Comunn Gaidhealach Meur Ile £1,000 contribution to the cost of employing a paid secretary to market the local Mod.
- Volunteering Saltire Awards Collectively two sixteen year old boys have volunteered over 1500 hours at the Recycling Jura Islay Group (RE-JIG) charity on Islay and the Lord Provost is to present the boys with the Ascent 500 hours Volunteering Saltire Award and the summit Saltire Award for outstanding contribution to Volunteering at the CRNS Awards dinner in Edinburgh on the 29th April.

Petra Pearce

27/04/16



Men's Shed

Project Brief

To trial the Mens' Shed structure as a platform to engage, train and include service users through project upcycling of donated items of furniture which can be sold through our re-use shops to raise funds for the continuation and development of the project.

National Priorities

- 1. Health in Argyll & Bute is maximised and communities feel engaged and empowered to make healthier choices regarding alcohol and drugs
- 2. Effective integrated care pathway offering a flexible range of services from assessment to recovery is in place in Argyll & Bute

Description

Men's Sheds is an example of a community capacity building initiative that has spread to many localities across Scotland which focuses on practical application of skills through a mentoring approach, frequently upcycling or repair. As a re-use charity we also have gaps through skills shortage to upcycle individual pieces of furniture and the Men's Shed model will allow us to offer a safe environment for group users to 'build their own shed' within their own local context so the link for Re-JIG was obvious and immediate. The effect of Men's Shed is well catalogued and results in better engagement of service users allowing them to make healthier choices in a positive environment.

The key outcomes are:

- 1. Clients feel socially included and 'of use'.
- 2. Service users have increased their skills set and contributed to their local community through recycling and upcycling.
- 3. The project will have diverted furniture from landfill, saving our local authority landfill tax.
- 4. The project will give opportunity to share experiences and health information allowing better choices to be made on health and addiction issues.
- 5. Clients will have learned new skills or refreshed old ones
- 6. Networking with people who have similar issues and learn through shared experiences.
- 7. The upcycling gap at Re-JIG will have been filled and will add to the scope of the organisation for Revolve accreditation. (Industry standard).

Outcome 1:-

Exit discussions with the remaining Shedders have indicated that Outcome 1 has been a key driver in their use of the Men's Shed.

Outcome 2:

Service users have refreshed their skills set during the trial phase and the contribution to the community of the upcycled furniture has been achieved.

Outcome 3:

The project has successfully diverted almost 1 tonne of furniture from landfill, including scrap wood used for building planters.

Outcome 4:

This outcome has not been totally achieved, mainly because from the mix of Shedders, only 2 have addiction issues. The attendance has allowed however, establishment of a routine for these particular individuals and healthy lunch.

Outcome 5:

There has been good skills transfer between the Shedders and particularly with the intergenerational day where three High School pupils learned to paint and upcycle furniture, treat for woodworm and build planters.

Outcome 6:

The Shedders have networked with each other well, but as mentioned previously, not all have addiction issues, so the shared experiences have been focused on the jobs at hand.

Outcome 7:

The amount of furniture upcycled during the 8 week s has been good, even given the low numbers of attendance.

Broadly speaking the key outcomes have all been achieved although the numbers have been low. In discussions as to why, the Shedders have highlighted that the link with Alcohol and Drug Misuse has indeed put several potential Shedders off, despite addiction issues not being central to the project. The highlight of the trial for the Shedders was building a boat trailer from scratch, and they are looking forward to finishing that and getting the boat in for restoration.

The Shedders WILL be sad to see the project end, and as yet no-one has emerged to take the project forward from the group. The prohibitive level of rent and resource required to run the Shed means that ReJIG will not be able to sustain it in its current form going forward but will continue to welcome the two Shedders as volunteers to try and continue the furniture restoration and upcycling element.

